

The last untouched frontier

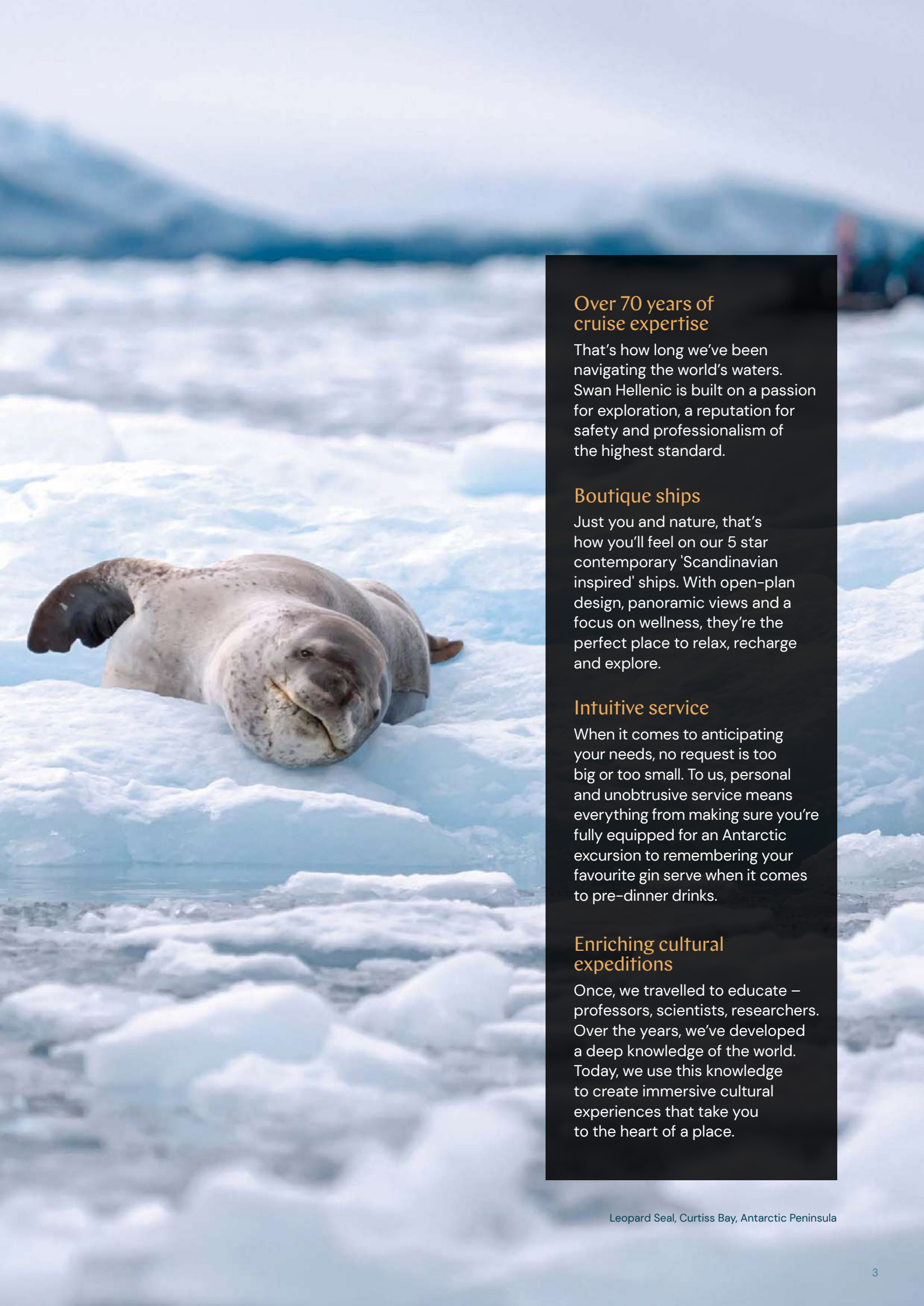
Antarctica Expedition Cruises
2024-25



See what others don't

Some people see things as they are, others look further. Let us take you on a journey that will change the way you see the world. Sail to some of the most incredible, remote destinations on the planet. When you travel with us, the wonders of the world take on a richer hue.





Over 70 years of cruise expertise

That's how long we've been navigating the world's waters. Swan Hellenic is built on a passion for exploration, a reputation for safety and professionalism of the highest standard.

Boutique ships

Just you and nature, that's how you'll feel on our 5 star contemporary 'Scandinavian inspired' ships. With open-plan design, panoramic views and a focus on wellness, they're the perfect place to relax, recharge and explore.

Intuitive service

When it comes to anticipating your needs, no request is too big or too small. To us, personal and unobtrusive service means everything from making sure you're fully equipped for an Antarctic excursion to remembering your favourite gin serve when it comes to pre-dinner drinks.

Enriching cultural expeditions

Once, we travelled to educate – professors, scientists, researchers. Over the years, we've developed a deep knowledge of the world. Today, we use this knowledge to create immersive cultural experiences that take you to the heart of a place.

A culture of care for people and planet

Swan Hellenic has always been passionate about our planet's rich environmental and cultural heritage. It's in our name and nature, and it's what inspires us to experience the world's wild unspoilt places and explore its rich and diverse cultures, ancient sites and civilisations.

Landscape Peninsula Antarctica

Proud member of



Association of Arctic Expedition Cruise Operators **AECO**



Our focus areas

Swan Hellenic's sustainability policies are fully compliant with, and exceed, the cruise industry's global standards governing its safety, environmental and labour aspects. In line with the UN sustainable development goals, we are focusing on the following 6 key areas.

Responsible Cruising

We are committed to preserving the beauty of the world we explore for future generations, taking urgent and innovative concrete action to reduce our environmental footprint.

Climate Action

Exploring the globe, we constantly encounter dramatic evidence of global warming and climate change. This strengthens our resolve to take urgent action – within our organisation and in the destinations we travel to – to combat their causes and mitigate their effects.



Equality, Diversity & Inclusion

Dynamically inclusive companies and societies are key to sustainable development. As the pioneer of cultural expedition cruising, we welcome adventurers of every age, gender, orientation, nationality and interest to explore the world. We promote gender equity and women and girls' empowerment worldwide, and have strong internal policies that ensure our employees enjoy equal opportunities of employment and professional development, irrespective of gender, ethnicity, culture, religion, age, sexual orientation, functional ability and political view.

Life in the Water

With our strong seafaring heritage, we are committed to the responsible use of marine resources for sustainable development. This is vital in promoting and conserving the health and biodiversity of the Earth's waters.

Legacies of the Land

We strive to preserve the natural and cultural landmarks that our expedition cruises explore, promoting and advancing the conservation, restoration and sustainable use of terrestrial ecosystems and historic sites for future generations.

Thriving Communities

We build strong connections with the communities that host our cultural expedition cruises, respecting their cultural and environmental integrity, while partnering with them to generate positive impacts.

Quality Education

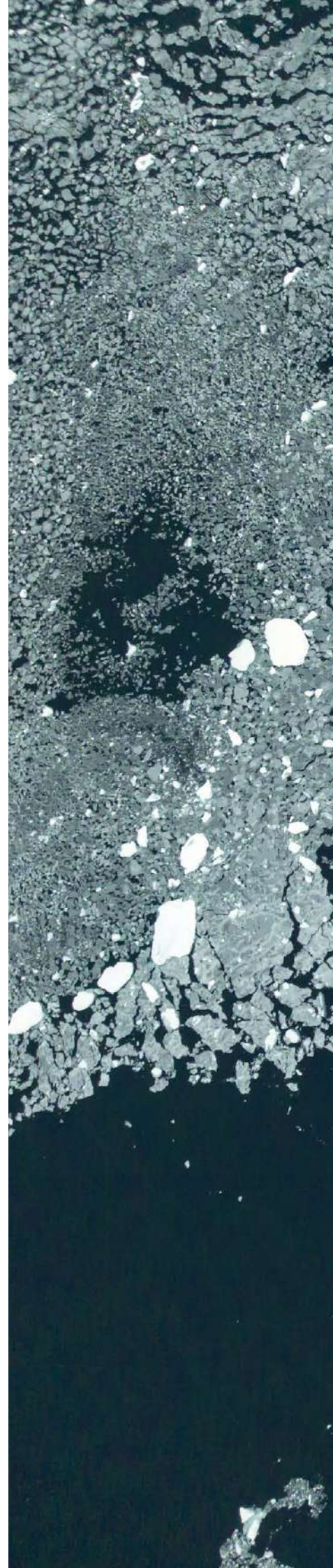
Education and research empower human potential. Proud of our roots in British academia, we work to support regional research initiatives, ensuring access to inclusive and equitable education and providing lifelong learning opportunities for all.

The spirit of adventure

Every Swan Hellenic sailing is an experience unto itself. Although we have an expertly designed programme for each cruise, we are always open to the unexpected. And the unexpected usually finds us.

Your one-of-a-kind Antarctic voyage promises the sights, sounds and surprises of the White Continent. Whether you catch sight of humpback whales breaching in beautiful ice-filled waters, penguins roosting in their thousands, or a colony of seals happily dozing in the sun: these are memories you'll never forget.

You can also design your own bespoke cultural expedition cruise with our Grand Voyages. Combine two or more of our cruise itineraries and see the world your way. Our elegant staterooms have plenty of storage – ideal for longer trips. Embark on the voyage of a lifetime and witness the wonders of our planet on your own unique journey.





SH Vega, Antarctic Peninsula

Exploring with head and heart

Swan Hellenic pioneered cultural expedition cruising in 1954, when we accompanied members of the Hellenic Society around the famous sites of ancient Greece in the company of eminent classicists.



Zodiac cruising, Antarctica



Explore

Every Swan Hellenic cruise is the same today as it always was, combining geographical exploration with cultural and scientific discovery. We don't just take you to explore the most extraordinary places on Earth. We bring you the company of like-minded people and renowned experts, who offer eye-opening lectures and are on hand for informal questions and discussion throughout your cruise.

Experience

When you choose Swan Hellenic to see what others don't – you can be sure you'll do so with a full perspective and real insight into the history, cultures, wildlife, flora, geology and geography of each destination. Briefings before each disembarkation and recaps afterwards supplement our lectures and talks, stimulating a relaxed social environment that encourages the sharing of experiences.



Enrich

At the same time, every Swan Hellenic cruise is also full of opportunities for you to develop your creative passions, with professionals on board to support you in photography and more. A library with a multitude of books on every subject completes the picture, so you can take your interests to another level.

It's the depth of these other dimensions that's unique to Swan Hellenic, making us the first choice of adventurous minds worldwide.

Learn from the best

Renowned in their respective fields, our onboard experts have unparalleled knowledge of the regions we visit.

From historians to naturalists, meteorologists to biologists, our friendly experts will offer you incredible insight into the wildlife, history and geology of the places we visit. Tap into their expertise via our extensive lecture programme, or feel free to interact with them throughout your trip. On board our boutique ship, you're likely to grab a coffee with an expert, birdwatch on the deck alongside an accomplished ornithologist, or chat with them over dinner — they're more than happy to share their knowledge with you!





Hiking, Antarctic Peninsula



Geologists

Everyone loves a beautiful landscape. But understanding its geology and how it was formed will change your perspective forever.



Photographers

Chat to our expert photographers and learn how to best capture movement and light in the extraordinary destinations we visit.



Expedition Leaders

In charge of your excursions, these leaders will make sure you get the best opportunities to experience amazing wildlife and landscapes.



Ornithologists

Will you be lucky enough to spot a snow petrel? Learn from our ornithologists and be inspired to identify the incredible birds you'll see.



Marine Biologists

As you encounter whales, dolphins and other marine species, you can consult our marine biologists for fascinating anecdotes.



Naturalists

Charles Darwin may not be on board, but our experts will give you a new understanding of organisms, habitats and the natural world.



Activity Leaders

From kayaking excursions to hiking trips, you can count on our experienced activity leaders to guide you to remote, inaccessible destinations.



Endless ways to spend your day

There's no such thing as a typical day with Swan Hellenic. We bring you endless possibilities to tailor every moment to your interests and mood, so you'll always have your dream day on board.

Plan your perfect day

6am

Waking comfortably refreshed in your stateroom, early risers can join the team on deck for an early morning breakfast. Breathe in the invigorating Antarctic air as you sip your fresh tea or coffee. What a wonderful way to prepare for the day ahead exploring this icy wilderness.



7am

Early risers have the time to take a fitness class or workout in our gym. Refuel with a light continental or substantial cooked breakfast - a perfect foundation for the action-packed day ahead.

8am

Get ready for another day of Antarctic exploration. Today's adventures might include Zodiac cruising, kayaking through a new frozen world, searching for wildlife or perhaps disembarking and visiting one of the region's remote communities.



12pm

Back on board, you'll have the time to share experiences over lunch, whether snacking in the Club Lounge or savouring something a little more substantial in the Swan Restaurant or Pool Bar & Grill.



2pm

There may be time after lunch for another Zodiac cruise or on-shore activity. Come face to face with impossibly large glaciers and icebergs, sail through ice-choked waterways or learn about the incredible human and natural history that shaped these lands.

4pm

Indulge in our High Seas High Tea or retreat to the comfort of your stateroom for a movie on your flatscreen TV. Sweat it out in our stunning panoramic sauna, take a dip in the pool, take a mindfulness class, or pop to the salon for a relaxing treatment.



6.30pm

Each evening a member of our expert team or a guest lecturer will talk you through the day's highlights. We will then discuss the shore excursion plans for the following day.

7pm

Time to enjoy the pleasures of elegant dining where our chefs have prepared international delights along with wines chosen by our sommelier.



9.30pm

End a perfect day with your favourite drink and a wonderful piano performance. Or head out to the deck for some stargazing under the clear night sky.

All-inclusive experience

We've taken care of the finer details, allowing you to focus your full attention on your cultural expedition cruise experience. Our cruise fares are all-inclusive, so there are no surprise extras or unexpected gratuity bills. Relax in the full knowledge that all you have to do is have a wonderful time.





- Return regional flights (for cruises starting or ending in Ushuaia)
- Group transfer
 - From the airport to your hotel on the day before your cruise departs*
 - **Ushuaia departures**
From your hotel to the airport in Buenos Aires, and then to the port in Ushuaia, on the day of embarkation
 - **Buenos Aires and Cape Town departures**
From your hotel to the port on the day of embarkation
 - From the port to the airport on the final day of your cruise
- One night pre-cruise accommodation with breakfast in a 4/5 star hotel or onboard
- All meals on board
- Onboard accommodation in a stateroom selected category
- 24-hour room service
- Coffee, tea, soft drinks and selected alcoholic beverages available 24-hours per day
- Lecture programmes by our experienced guest speakers
- One selected shore excursion per port of call
- Standard WiFi
- Onboard gratuities & port taxes
- Selected expedition activities led by our expedition team

*Airport to hotel transfers are only included if you arrive on day one of your itinerary. If you arrive in your departure city earlier than this, you'll need to make your own way to your hotel

Enhance your experience

You also have the option of adding some extra special services to your cultural cruise experience (additional charges apply):

- Air fares (unless otherwise stated)
- Travel insurance
- Optional land programmes and hotel accommodation pre or post cruise
- Premium and private shore excursions
- Kayak and private Zodiac tours in the expedition areas
- Premium alcoholic beverages
- Spa & beauty treatments
- Laundry services
- Retail shop purchases
- Quick turnaround laundry service, allowing you to travel as light as you like





Extraordinary Encounters

Diverse, unique and undeniably beautiful, Antarctica's awe-inspiring range of marine wildlife and birds has to be seen to be believed.

There's no other place on Earth where you can witness the majesty of breaching minke and humpback whales, glimpse leopard seals lounging on ice, and watch thousands of penguins nesting in their natural habitat.



Penguin discoveries

With around **12 million penguins** living on the Antarctic Peninsula, these charismatic flightless creatures are easily the most abundant birds in Antarctica.

Seven species of penguins live in this frozen wilderness, from petite **Adélie** and **chinstrap** penguins to majestic **emperor** and **king** penguins, and each breed has its own charming characteristics. Seeing these iconic birds sliding across the ice on their stomachs or displaying their impressive courtship rituals creates special memories you'll cherish forever.

Whereabouts

- **Antarctica**
Chinstrap, Gentoo, Adélie
- **South Georgia & Falklands**
Magellanic, Chinstrap, Gentoo, King, Macaroni, Rockhopper





Gentoo penguins, Antarctic Peninsula



Adélie penguin



King penguins, South Georgia

Petrel



Snowy sheathbill





Birds about

Whether you're a keen ornithologist or an all-round nature lover, Antarctica has a profusion of rare and special birds to admire. From **terns** and **petrels** to **skuas**, **shearwaters** and **shags**, over 45 species of birds inhabit this icy land. **Albatrosses** are a common sighting, gracefully gliding on the ocean winds. With a wingspan of up to 3.35 metres, they are the largest flying birds in the world.

Whereabouts

- **Antarctica**
Sheathbill
- **Antarctica, South Georgia & Falklands**
Albatross, Petrels, Prions, Gulls, Blue-eyed Shag, Skua, Terns



Skua



Fighting albatross



Unforgettable seals

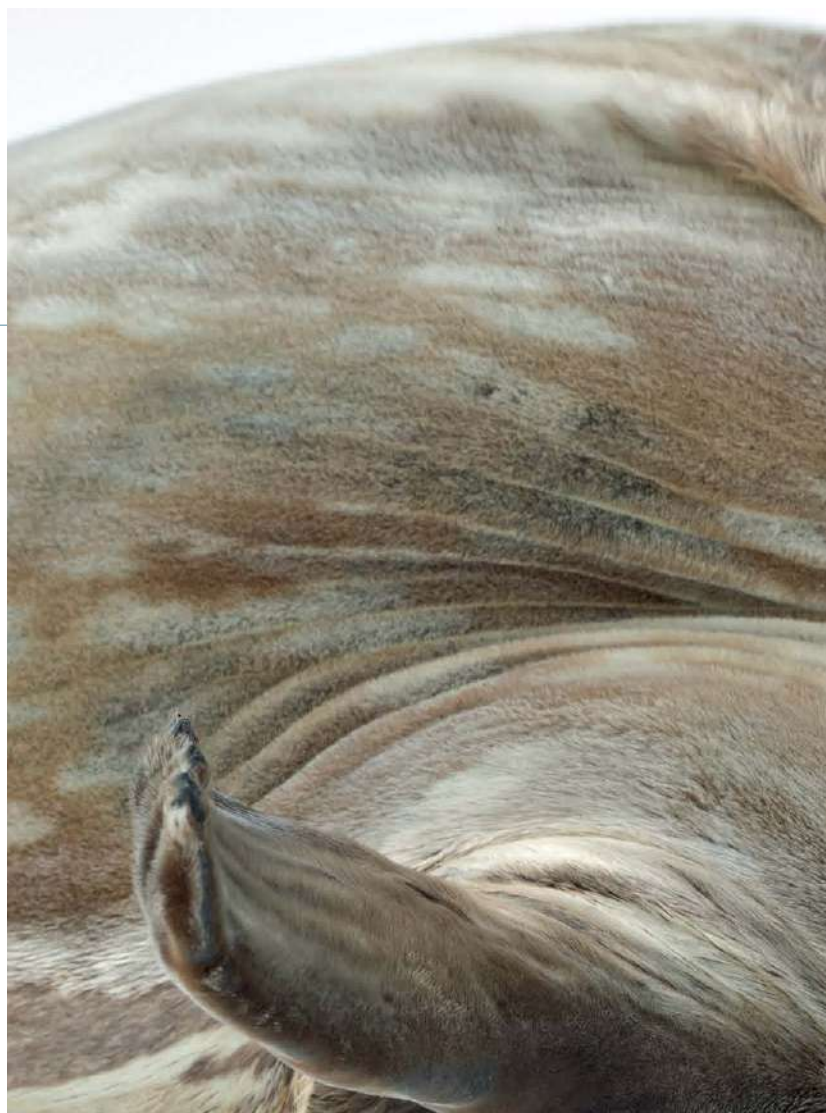
Six different species of seal can be found in Antarctica: **Ross, Weddell, crabeater, leopard, fur** and **elephant seals**.

These captivating creatures spend most of their lives in the sea and are insulated from the freezing water by a thick layer of blubber.

Watch out for sunbathing seals stretched out on floating ice, or taking a dip nearby for a magical moment you'll never forget.

Whereabouts

- **Antarctica**
Fur, Leopard, Crabeater, Elephant, Weddell
- **South Georgia & Falklands**
Fur, Elephant

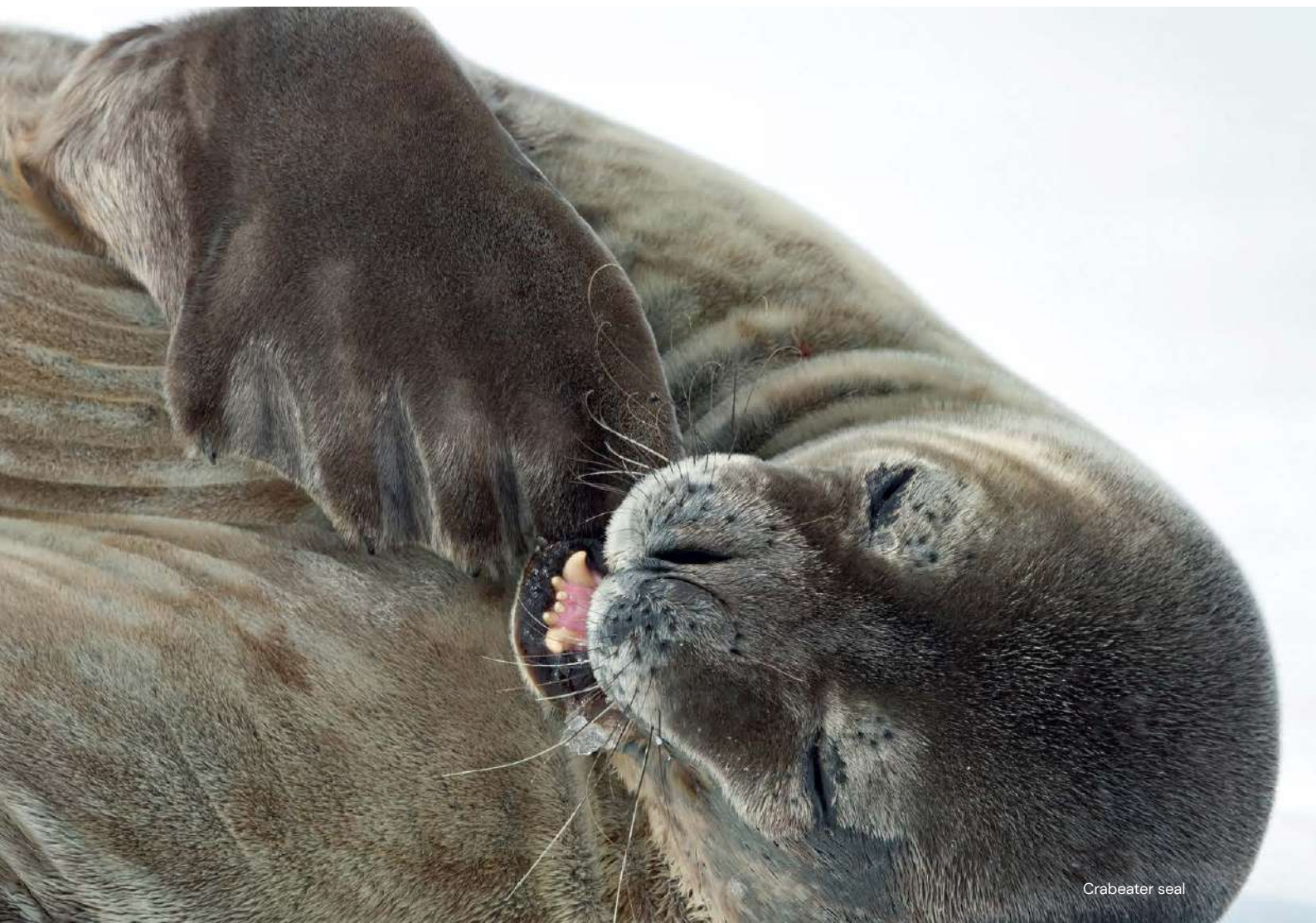




Elephant seal



Fur seal



Crabeater seal



Humpback whale





Orca

Special sightings

Only the lucky few get to catch a glimpse of one of the most magnificent creatures on the planet: the **Antarctic blue whale**. This remarkable creature weighs the same as 33 elephants and grows up to 30 metres long, making it the largest animal ever to have lived.

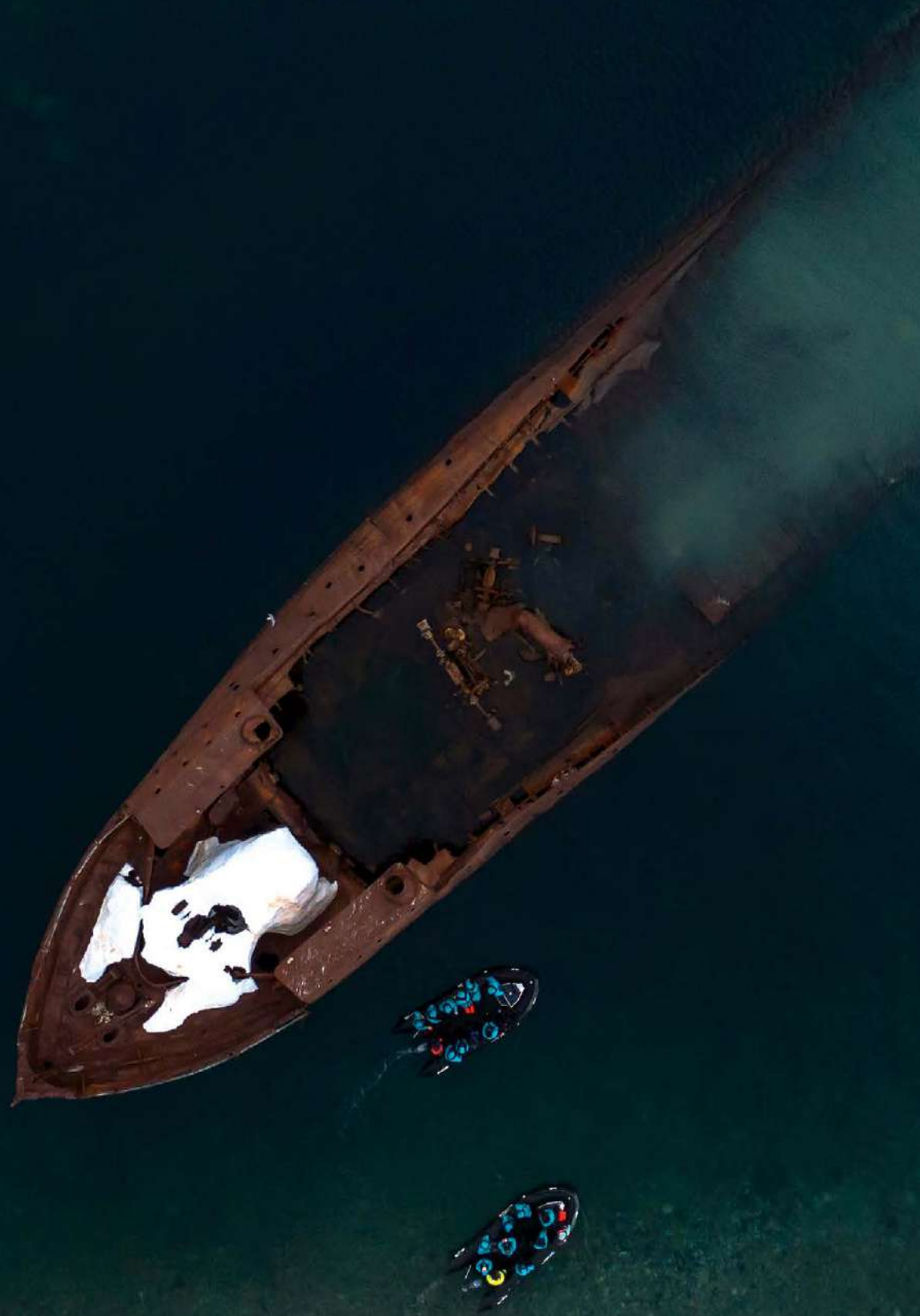
Humpback, minke, fin and **sperm whales** are abundant in Antarctica. Watching these marine mammals in the wild creates a connection with nature that will never leave you.

Whereabouts

- **Antarctica**
Minke, sperm whale
- **Antarctica, South Georgia & Falklands**
Humpback, Fin, Orca



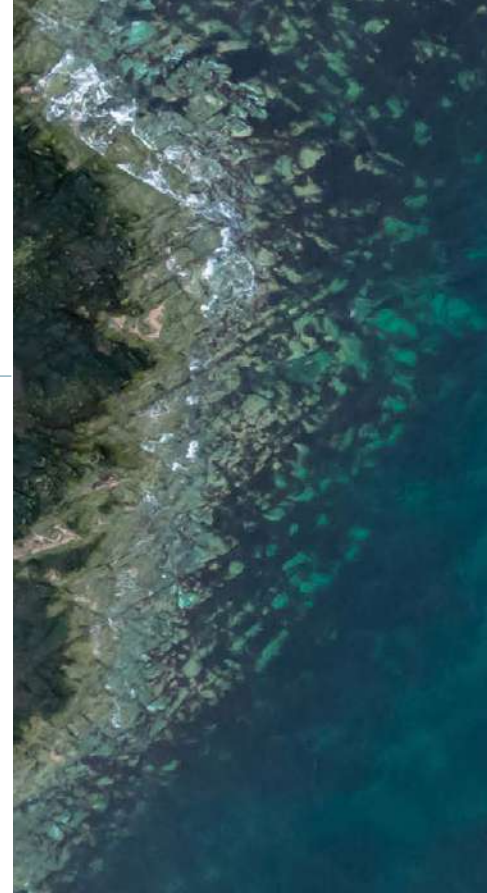
Humpback whales



Expedition Activities

Zodiac boats

Our fleet of small, open-air Zodiac craft offer unique, **in-depth experiences in the wild**. Safe and sturdy, these specialised vessels are designed to withstand the harshest conditions.





A Zodiac in action



Zodiac landings

Landing ashore by Zodiac in the Antarctic or sub-Antarctic is always exciting. The weather can be unpredictable and your Zodiac ride may be 'energetic'.

Our highly trained expedition team will guide you safely to shore, where **you can get close to the fantastic wildlife**, ice formations, and mountains that await.

Zodiac cruising

Sometimes **the best way to see Antarctica's spectacular landscapes and wildlife** (especially if the wildlife has not left you any room on the beach – i.e. penguins!) **is from the Zodiac** with your expert Swan Hellenic expedition team interpreting the wonders.



Kayaking

Prepare to **immerse yourself in the serene silence of the Antarctic waters** as you explore the icy landscapes and local wildlife with your expert kayak guide.

Snowshoe excursions

Antarctic sites are often buried in snow, and the best way to explore is with a guided snowshoe walk.

The sound of crunching snow and ice, teamed with the fresh, clean air on your face, is **unforgettable**.



Snowshoeing



Kayaking

Hiking

Rugged landscapes and/or glaciers and snow mean hiking excursions in Antarctica only happen occasionally. However, whenever there's an opportunity **to explore Earth's last great wilderness on foot, we seize it.**

Generally, there are no trails but your experienced expedition guides will know the best places to hike, and enrich your experience along the way by sharing their knowledge.



Hiking

Citizen Science

The planet's polar regions are being presented with huge challenges in the face of climate change.

Scientific research here is crucial. Becoming involved in the onboard Citizen Science Programmes is your chance **to help collect important data,** and give back to these precious environments.



Lecture programme

Our **extensive lecture programme** incorporates the fascinating scientific work being carried out on board.





Expedition laboratory

Expedition laboratory

This is where Citizen Science comes in. Head to our onboard lab to meet our guest researchers. Gain **a deeper understanding of the important scientific work** being done and get hands-on polar region research experience.



Library & expedition office

Follow up on your learnings in our onboard library which contains a **large selection of scientific literature**.





Landscape, Antarctic Peninsula



Land of snow and ice

With its otherworldly allure, Earth's seventh continent offers a truly unforgettable cruising experience. Your Antarctica journey promises panoramic views and ice-blanketed landscapes that will enthrall and amaze whether you're on board or ashore. Breathtaking natural wonders – glassy fjords, rumbling glaciers, and dramatic mountain peaks – await as you experience the vast, unspoiled beauty of this unique, icy destination.

Visit historic sites accompanied by polar experts, and discover captivating wildlife as you explore this awe-inspiring environment. Encounter lounging seals, rare birdlife, and magnificent breaching whales in a land where complete silence is broken only by the sound of hooting penguins or giant, creaking ice bergs.

Africa to America Antarctic Epic

🌐 Antarctic Peninsula, South Georgia & South Atlantic Islands

📍 Cape Town – Ushuaia 📅 20 nights

🏠 SH Diana 🕒 2024 13 Nov–3 Dec

Your Journey starting from \$ 12,099 per person in double Oceanview Stateroom occupancy



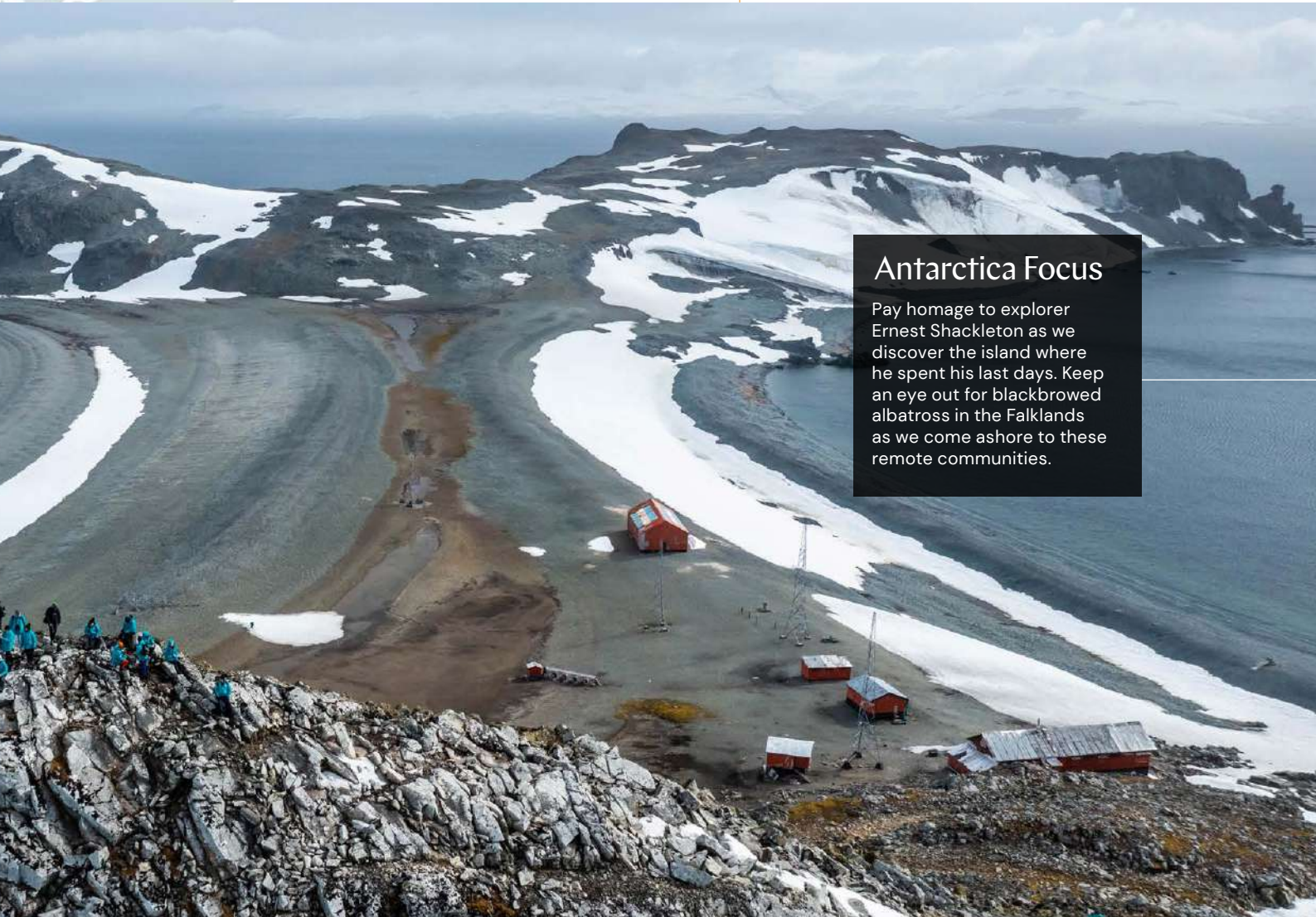
Overview

Departing cosmopolitan Cape Town, we'll begin our South Atlantic crossing, exploring the flora and fauna on these remote islands, which have evolved in complete isolation, with fascinating results.

Brave the notorious **Drake Passage** as we sail towards the wild **Antarctic Peninsula**. Cruising through this other-worldly Antarctic icescape aboard our boutique ice-class ship, we'll be searching for seabirds, **penguins, seals, sea lions, dolphins, and whales**. We'll end our cruise in Ushuaia, a perfect setting for reminiscing on this unforgettable transatlantic voyage.



South Shetlands – Half Moon Island



Antarctica Focus

Pay homage to explorer Ernest Shackleton as we discover the island where he spent his last days. Keep an eye out for blackbrowed albatross in the Falklands as we come ashore to these remote communities.

Long Arc to Antarctica

🌐 Antarctic Peninsula, South Georgia & South Atlantic Islands

📍 Buenos Aires – Ushuaia 📅 17 nights

🚢 SH Vega 🕒 2024 18 Nov–5 Dec

Your Journey starting from \$ 12,099 per person in double Oceanview Stateroom occupancy



Overview

Dream big on this epic journey. Taking in the sights of **South Georgia**, you will visit beaches crammed with **penguins** which will stir the emotions as you get up close. The **exceptional landscape** and incredible wildlife encounters make your voyage the ultimate Antarctica trip leaving few places left to visit on your bucket list..



Excursion, South Shetland Islands



Day	Visiting
1	Buenos Aires
2-4	At Sea
5	Saunders Island
6	Port Stanley
7-8	At Sea
9-10	South Georgia and the South Sandwich Islands
11-12	At Sea
13-15	Antarctic Peninsula
16-17	At Sea
18	Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Focus

Around 65% of the world's black-browed albatross nest in the Falklands. Experience Patagonia, the wild, remote southern part of Argentina. Named by the Portuguese explorer Ferdinand Magellan in 1520, Patagonia is known for dramatic mountain peaks, and an array of unique wildlife.

Antarctic Peninsula Odyssey

🌐 Antarctic Peninsula 📍 Ushuaia – Ushuaia 📅 10 nights

🏠 SH Vega 🕒 2024 5–15 Dec

🏠 SH Diana 🕒 2024 3–13 Dec
🕒 2025 5–15 Feb

Your Journey starting from \$ 14,384 per person in double Oceanview Stateroom occupancy



Overview

Sail across the notorious Drake Passage to discover the unforgettable frozen wonders of the Antarctic Peninsula. Explore the White Continent’s breathtaking landscape, with its free-floating tabular icebergs, massive glaciers, and awe-inspiring ice cliffs.

Watch out for extraordinary wildlife in this icy world too, including **elephant seals, humpback whales**, and thousands of **Adélie penguins**. This voyage lets you live your Antarctic dream, and visit places where few people have ever been!



Leopard Seal



Day	Visiting
0	Pre night stay
1	Ushuaia
2-3	At Sea
4-8	Antarctic Peninsula
9-10	At Sea
11	Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Focus

The Peninsula offers some of Antarctica's most dramatic scenery, with a mountain range that covers more than half its length, and peaks approaching 3,000 metres.

Over the years this continent has been home to explorers, whalers, and scientists who have all made special contributions to Antarctic history.

Antarctic Peninsula Discovery

🌐 Antarctic Peninsula 📍 Ushuaia – Ushuaia 📅 9 nights

🏠 SH Vega ⌚ 2025 8–17 Jan | 17–26 Jan | 26 Jan–4 Feb
4–13 Feb | 13–22 Feb | 22 Feb–3 Mar

🏠 SH Diana ⌚ 2024 13–22 Dec

Your Journey starting from \$ 12,099 per person in double Oceanview Stateroom occupancy



Overview

This voyage takes you across Drake Passage straight to the frozen Antarctic Peninsula – where you'll witness mesmerising icy wonders like the **Gerlache Strait**, with its incredible blue icebergs, and the **Antarctic Sound**, famous for its enormous slabs of floating ice.

Step ashore and get up close and personal with the local penguins for that perfect photo opportunity. Journey alongside polar specialists and share in their vast knowledge of these isolated regions.



Zodiac cruising Pleneau Island, Antarctic Peninsula



Day	Visiting
0	Pre night stay
1	Ushuaia
2-3	At Sea
4-7	Antarctic Peninsula
8-9	At Sea
10	Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Focus

An extension of the Andes Mountains, the Antarctic Peninsula is the only part of Antarctica that extends north of the Antarctic Circle.

The Antarctic Peninsula was frequented by sealers and whalers long before any officially documented discovery.

Antarctica Peninsula in Depth

🌐 Antarctic Peninsula & Marguerite Bay

📍 Ushuaia – Ushuaia

🏠 SH Vega	🕒 2024 15–28 Dec	📅 13 nights
	🕒 2025 3–14 Mar	📅 11 nights
🏠 SH Diana	🕒 2025 15–27 Feb	📅 12 nights

Your Journey starting from \$ 16,670 per person in double Oceanview Stateroom occupancy



Overview

Seal your status as a true Antarctic explorer on this exceptional voyage. Your 12-night expedition starts by traversing the formidable Southern Ocean, and notorious **Drake Passage**. Arriving on the White Continent, you are greeted by impressive landscapes and extraordinary wildlife.

Explore this frozen wonderland with our expedition team, looking out for penguins, albatross, whales, sea elephants and much more. You can even take your Antarctic adventure to new heights with a traditional 'polar plunge' – there's nothing quite like the exhilarating effects of taking a dip in the icy waters of the Southern Ocean.

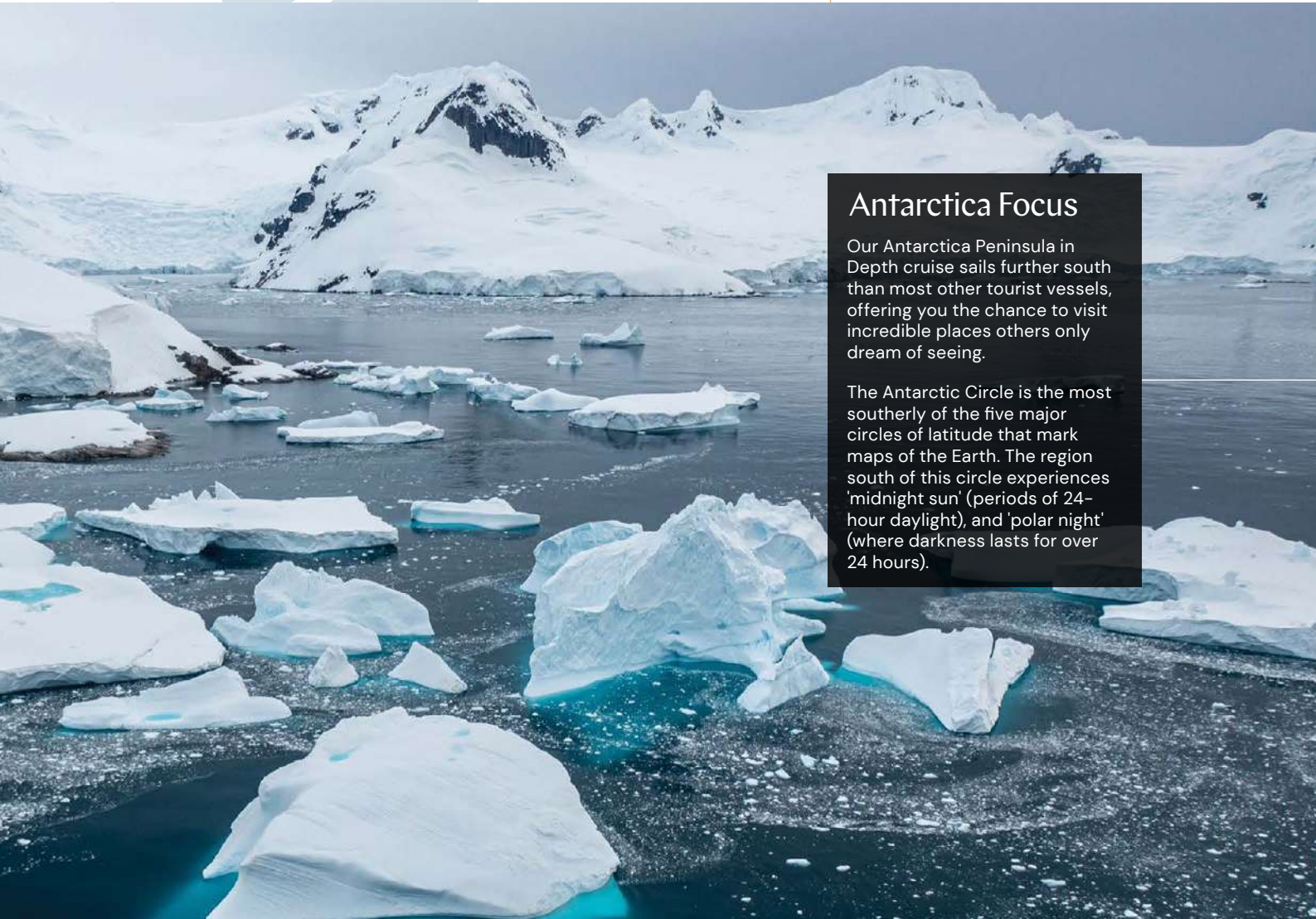


Landscape, Antarctic Peninsula



Day	Visiting
0	Pre night stay
1	Ushuaia
2-4	At Sea
5-11	Antarctic Peninsula
12-13	At Sea
14	Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Focus

Our Antarctica Peninsula in Depth cruise sails further south than most other tourist vessels, offering you the chance to visit incredible places others only dream of seeing.

The Antarctic Circle is the most southerly of the five major circles of latitude that mark maps of the Earth. The region south of this circle experiences 'midnight sun' (periods of 24-hour daylight), and 'polar night' (where darkness lasts for over 24 hours).

In Shackleton's Footsteps

🌐 The Falklands, South Georgia and Antarctica

📍 Ushuaia - Ushuaia 📅 17 nights

🏠 SH Diana 🕒 2024 22 Dec-8 Jan
| 2025 19 Jan-5 Feb

Your Journey starting from \$ 21,241 per person in double Oceanview Stateroom occupancy



Overview

Follow in the wake of polar legend Ernest Shackleton on this **extraordinary Antarctic cruise**. After crossing the infamous **Drake Passage**, stop at the **Falkland Islands** with its endemic birds. Then continue your journey by paying respects at Shackleton's gravesite on **South Georgia**, where the great explorer was laid to rest.

Along the way, discover **penguins, seals, whales and seabirds** that thrive in this challenging habitat. Drink in the icy wilderness of the Antarctic Peninsula, picturing Shackleton's crew attempting to navigate these waters en route to the South Pole.

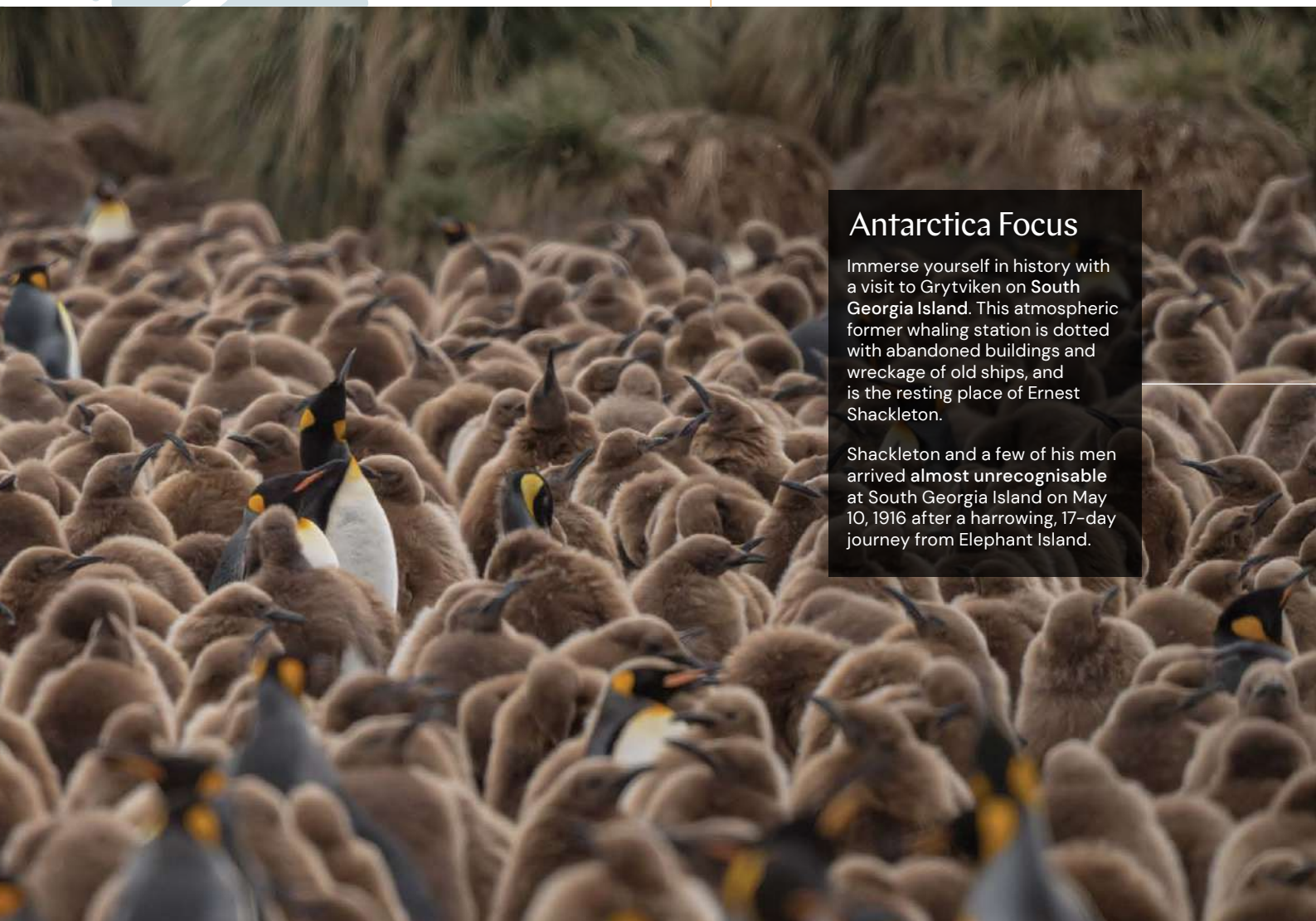


A large king penguin colony in South Georgia



Day	Visiting
0	Pre night stay
1	Ushuaia
2	At Sea
3	West Point & Saunders Islands, Falkland Islands
4	Port Stanley, Falkland Islands
5-6	At Sea
7-9	South Georgia and the South Sandwich Islands
10-11	At Sea
11-15	Antarctic Peninsula
16-17	At Sea
18	Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Focus

Immerse yourself in history with a visit to Grytviken on South Georgia Island. This atmospheric former whaling station is dotted with abandoned buildings and wreckage of old ships, and is the resting place of Ernest Shackleton.

Shackleton and a few of his men arrived almost unrecognisable at South Georgia Island on May 10, 1916 after a harrowing, 17-day journey from Elephant Island.

Weddell Sea Discovery

🌐 Weddell Sea and Antarctic Peninsula

📍 Ushuaia – Ushuaia 📅 11 nights

🏴 SH Vega 🕒 2024 28 Dec–8 Jan

🏴 SH Diana 🕒 2025 8–19 Jan

Your Journey starting from \$ 14,384 per person in double Oceanview Stateroom occupancy



Overview

Sail deep into Antarctica’s furthest reaches on this spellbinding adventure of a lifetime. The ice on the **Weddell Sea** is too thick to navigate for most of the year, so only the lucky few get to experience this phenomenal corner of Antarctica. Watch massive tabular icebergs float past and watch out for emperor penguins – a rare sight on any other Antarctic cruise.

The Weddell Sea is steeped in polar history – it was here that Ernest Shackleton’s ship, *Endurance*, became trapped in the ice over 100 years ago. Take your Antarctica exploration to the next level on this unforgettable voyage.



Humpback Whale, Antarctic Peninsula

SOUTH
ATLANTIC
OCEAN



Day

Visiting

- 0 Pre night stay
- 1 Ushuaia
- 2-3 At Sea
- 4 Antarctic Sound & Weddell Sea
- 5-9 Antarctic Peninsula
- 10-11 At Sea
- 12 Ushuaia

Ports, port order and itinerary duration may vary, for the most up-to-date details see swanhellenic.com



Antarctica Tips

Experience the remote beauty of the ice-covered Weddell Sea where Shackleton lost his vessel, giving rise to one of the most remarkable survival and rescue stories of our time.

Thought to be one of Earth's clearest bodies of water, the Weddell Sea plays a crucial role in regulating global weather and the circulation of the world's ocean currents.

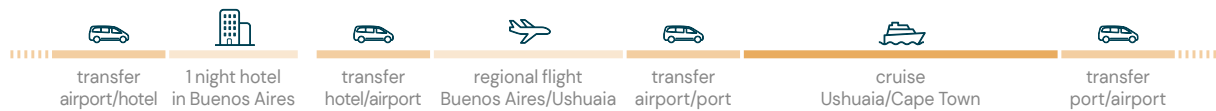
South Atlantic Semi-Circumnavigation

🌐 Antarctic Peninsula, South Georgia & South Atlantic Islands

📍 Ushuaia – Cape Town 📅 20 nights

🏠 SH Diana 🕒 2025 27 Feb–19 Mar

Your Journey starting from \$ 21,013 per person in double Oceanview Stateroom occupancy



Overview

Gaze at captivating glaciers and majestic icebergs as we sail from Ushuaia to the icy wilderness of the **South Shetland** islands on this unforgettable 21-night cruise.

Immerse yourself in the magnificent landscapes of the Antarctic Peninsula. Encounter nesting Adélie penguins and downy snow petrels. Explore the stunning scenery of **South Georgia**, home to the world's largest macaroni penguin population. Then observe some of the world's rarest animals on the volcanic islands of **Tristan da Cunha**.

End your epic voyage in South Africa's capital, Cape Town, knowing you've made memories you'll treasure for a lifetime.



Wildlife encounters, Falkland Islands



Antarctica Focus

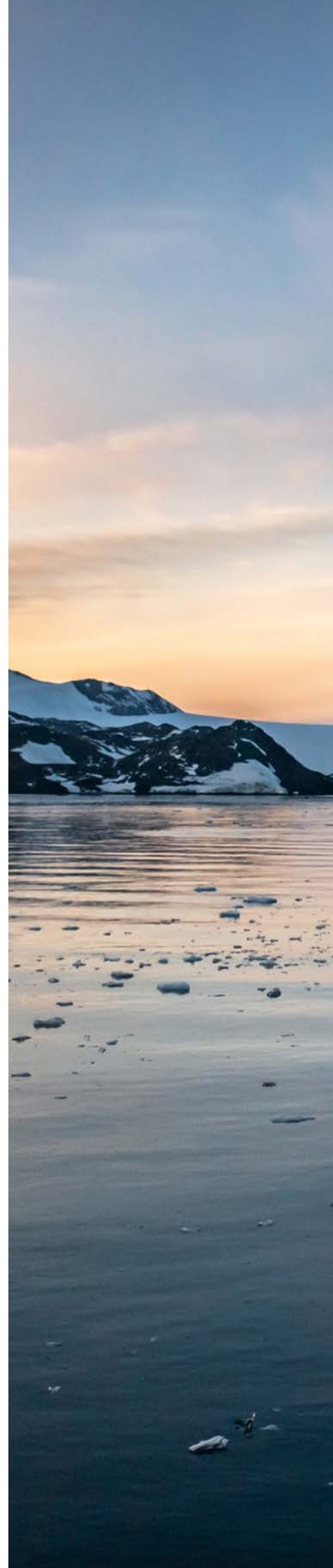
With 250 permanent inhabitants, the islands of Tristan da Cunha are considered the most remote inhabited archipelago in the world.

The tiny Sub-Antarctic islands that surround Antarctica are exposed to some of the wildest weather in the world. Southern Ocean albatross use the strong winds here to travel massive distances in search of food.

A new class of exploration

Immerse yourself in breathtaking panoramic views, elegant interiors, and sophisticated onboard facilities.

Our fleet of 5-star boutique ships—SH Minerva, SH Vega and the upcoming SH Diana—have taken expedition cruising to new heights. Built in the Helsinki Shipyard in Finland, these ships combine the latest in expedition technology with stylish, sophisticated design. Featuring elegant interiors, wide unobstructed views throughout the ship and dedicated expedition facilities for a remarkable travel experience. Explore off-the-beaten-track destinations in style and comfort as you take in the scenery from a panoramic sauna, warm up in an outdoor hot tub, dine in a world-class restaurant, and unwind in your elegant stateroom.







SH Vega, Antarctica

Boutique cruising at its finest

SH Minerva, SH Vega, and the upcoming SH Diana are sister ships designed to navigate the most inspiring, inaccessible places on Earth. All the while offering guests an immersive, 5-star experience.

SH Minerva & SH Vega

-  120 crew
-  150 guests
-  9 decks

SH Diana

-  141 crew
-  192 guests
-  9 decks



Drone view, Antarctic Peninsula

The interiors are spacious and tasteful, with plush furnishing and floor-to-ceiling windows that give you unobstructed views of some of the most incredible landscapes in the world. On board, savour international cuisine imagined by renowned chefs, unwind in a sophisticated stateroom and make full use of state-of-the-art spa, fitness and expedition facilities.



The Swan Restaurant

As the main venue for breakfast, lunch and dinner, our 152-seat restaurant serves international and local cuisine focused on quality regional ingredients from the unique destinations we visit.



Club Lounge

Vibrant and welcoming, The Club Lounge acts as a hub, combining 24 hour tapas inspired dining with panoramic views of the ocean glittering below.



Observation Lounge

After a day of exploration, where better to relax than in the Observation Lounge? Sit back and enjoy your favourite tipples whilst getting to know your fellow guests.



Basecamp

The perfect place to start and finish every excursion. In the elegant lobby interiors, guests can relax and share impressions over a warming cup of coffee.



Sauna with a View

Head to Deck 8 for the best views in the world. After a work out in our state-of-the-art gym, relax in our sauna or jacuzzi and take in those breathtaking vistas along the way.



Alfresco Dining & Heated Outdoor Pool

On Deck 7, you'll find a heated outside pool along with pool side seating. A great spot to enjoy the stunning scenery.

SH Vega

Our elegant 5-star ships offer a boutique home-from-home. With a chic Scandinavian-inspired design and world-class technology, you'll experience an expedition cruise like no other.



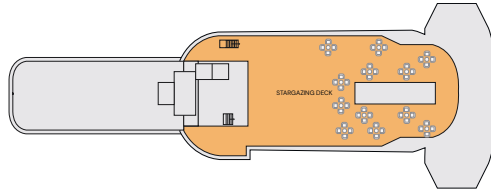
Stateroom Category:

Oceanview D4:	4 (19m ²)	●
Oceanview M4:	12 (19m ²)	●
Balcony D5:	8 (28m ²)	●
Balcony M5:	22 (28m ²)	●
Balcony D6:	24 (28m ²)	●
Suite:	4 (44m ²)	●
Premium Suite:	2 (49m ²)	●

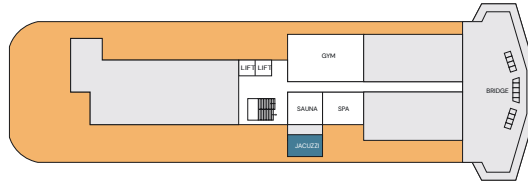
Ship Specification:

Guest Capacity	150
Staff	120
No. of Decks	9
Staterooms	76
Length	371ft (113m)
Breadth	75ft (23m)
Tonnage	10,500
Cruising Speed	15.5 knots
3rd Guest Capacity	▲
4th Guest Capacity	■
Connecting Staterooms	↔
Wheelchair Accessible Staterooms	♿ 415
Propulsion	Hybrid Diesel Electric, Polar Class PC5
Registered	Panama
Lifeboats	2
Zodiacs	11 MK V 2 MK VI

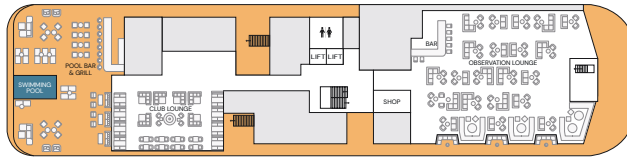
SH Vega, Antarctic Peninsula



Deck 9
Stargazing Deck



Deck 8
Gym
Sauna
Jacuzzi
Spa
Bridge



Deck 7
Shop
Swimming Pool
Pool Bar & Grill
Club Lounge
Observation Lounge



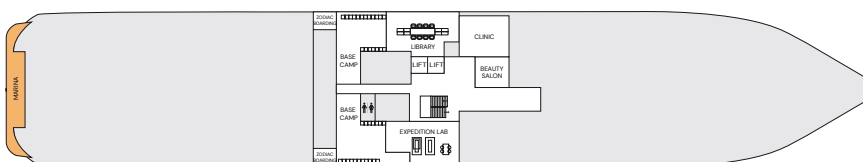
Deck 6
Premium Suites
Suites
Balcony Staterooms D6
Swan's Nest



Deck 5
Balcony Staterooms D5, M5
Suites



Deck 4
Reception
Laundrette
Swan Restaurant
Oceanview Staterooms D4, M4



Deck 3
Clinic
Library
Basecamp
Beauty Salon
Expedition Lab

SH Diana

The largest 5-star ship in our fleet, SH Diana (named after the Roman goddess of light, the moon, hunting and the wilderness) is elegant, spacious and built to explore the Mediterranean's famous sites of antiquity and beyond.

Stateroom Category:

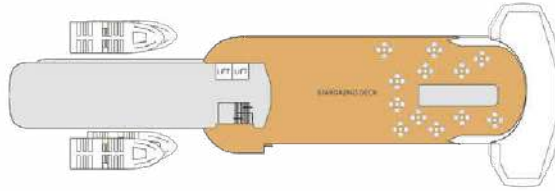
Oceanview:	20 (20m ²)	●
Balcony:	66 (28m ²)	●
Junior Suite:	4 (35m ²)	●
Suite:	4 (44m ²)	●
Premium Suite:	2 (47m ²)	●

Ship Specification:

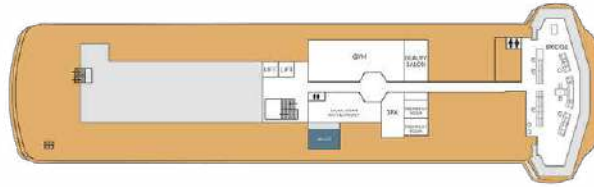
Guest Capacity:	192
Staff:	141
No. of Decks:	9
Staterooms:	96
Length:	410 ft (125m)
Breadth:	75 ft (23m)
Tonnage:	12,100 GRT
Cruising Speed:	14.5 knots
Propulsion:	Hybrid Diesel Electric, Polar Class PC6
Registered:	Malta
Lifeboats:	2
Tender:	2
Zodiacs:	13 MK V 2 MK VI

Accessible Staterooms: 419 (Deck 4),
635 (Deck 6)

The Swan's Nest, on board SH Diana



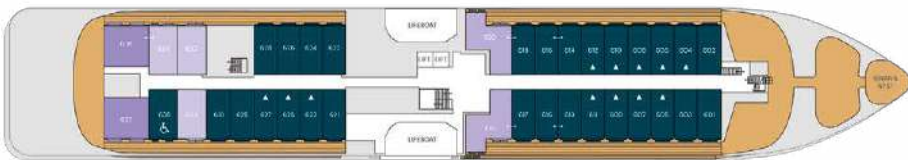
Deck 9
Stargazing Deck



Deck 8
Gym
Sauna
Jacuzzi
Spa
Beauty Salon
Bridge



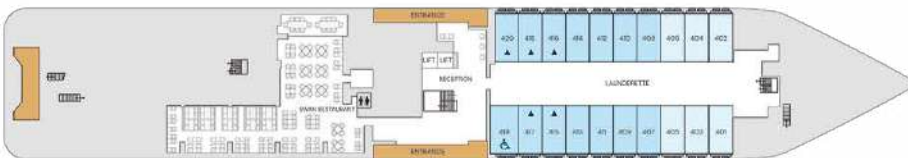
Deck 7
Swimming Pool
Pool Bar & Grill
Club Lounge
Card Room
Observation Lounge



Deck 6
Premium Suites
Suites
Junior Suites
Balcony Staterooms
Swan's Nest



Deck 5
Balcony Staterooms
Junior Suites
Suites



Deck 4
Swan Restaurant
Reception
Oceanview Staterooms
Launderette



Deck 3
Marina Deck
Zodiac Boarding
Basecamp
Library
Expedition Lab
Clinic
Laundry

Your home away from home

Relax in the understated elegance of your stateroom or suite. A sophisticated blend of muted tones, natural textures and intuitive technology, the Scandi-inspired design seamlessly blends the natural world with 5-star comforts. The variety of lighting options and crackling holographic fire offer the perfect option for cozy evenings, and the floor to ceiling windows and balcony doors ensure that no sunset or surprise sighting goes unmissed.

Your perfect space

Each of our beautifully designed staterooms has everything you need for a pampered stay. Fluffy dressing gowns, spacious dressing and seating areas, and ample storage, as well as a well-stocked minibar and a personal safe. The desk in your room is the perfect place to plan the next day's adventures, and you won't miss a wildlife sighting with your Nikon telescope. Glass-enclosed rain showers with luxury personal care products transform your ensuite into a personal spa.

Amenities in your cabin

- Welcome Champagne bottle
- Snacks
- Stocked minibar with soft drinks and beer
- Illy Espresso coffee machine with coffee pods
- Tea Kettle and Kusmi tea bags
- TV service
- Free Wi-fi connection, subject to satellite reception
- Hair dryer
- Towels for cabin, swimming pool and gym
- Bathrobe
- Bedroom slippers
- High quality toiletries by Lajatica, custom made for our selection onboard. These include hand soap, shower gel, shampoo, conditioner and body lotion.



Premium Suite

49m² (528ft²) | Sleeps 4

Premium Suites feature a king size bed and separate living room with a soothing, flame-effect fireplace, a luxurious ensuite bathroom with separate bath tub and walk-in shower, a spacious walk-in wardrobe and a 12m² (129ft²) private balcony.



Suite

44m² (474ft²) | Sleeps 4

Suites feature a king size bed and separate living room with a soothing flame-effect fireplace, a luxurious ensuite bathroom with separate bath tub and walk-in shower and a 12m² (129ft²) private balcony.



View from balcony

Onboard stateroom suite
Suite sizes and categories vary by ship



Junior Suite (only on SH Diana)
35m² (377ft²) | Sleeps 2/3

Features a king size bed, separate living room area with homely flame-effect fireplace, private kitchen, luxurious en-suite bathroom and a 7 sq. m private balcony.



Balcony
28m² (302ft²) | Sleeps 2/3

Balcony Staterooms feature two single beds or a double bed, bedroom with living room area, a luxurious bathroom and your own private 6m² (65ft²) balcony.

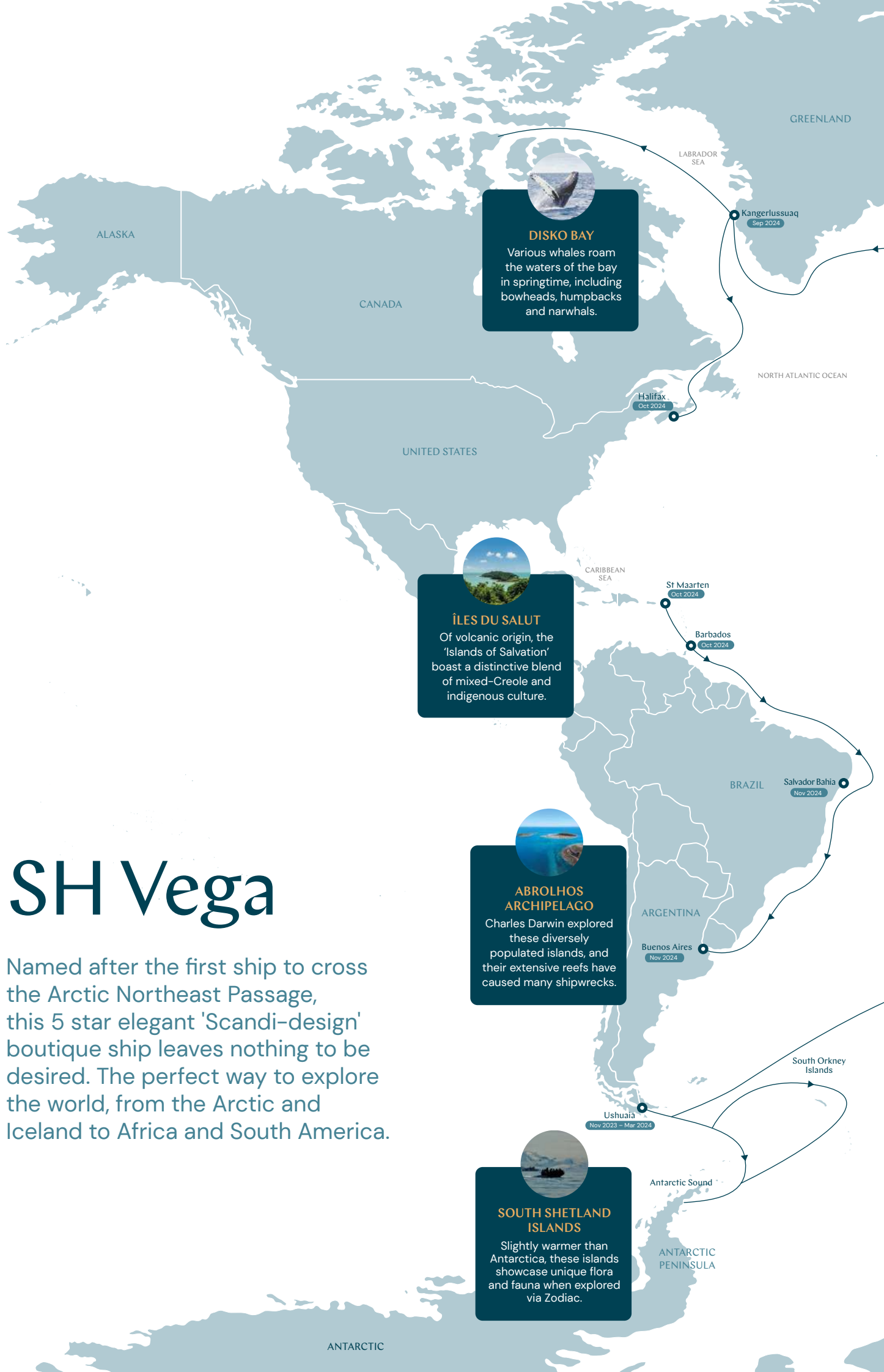


Oceanview
19m² (205ft²) | Sleeps 2

Oceanview Staterooms feature two single beds or a double bed with living room area and a luxurious bathroom.

SH Vega

Named after the first ship to cross the Arctic Northeast Passage, this 5 star elegant 'Scandi-design' boutique ship leaves nothing to be desired. The perfect way to explore the world, from the Arctic and Iceland to Africa and South America.



DISKO BAY

Various whales roam the waters of the bay in springtime, including bowheads, humpbacks and narwhals.



ÎLES DU SALUT

Of volcanic origin, the 'Islands of Salvation' boast a distinctive blend of mixed-Creole and indigenous culture.



ABROLHOS ARCHIPELAGO

Charles Darwin explored these diversely populated islands, and their extensive reefs have caused many shipwrecks.



SOUTH SHETLAND ISLANDS

Slightly warmer than Antarctica, these islands showcase unique flora and fauna when explored via Zodiac.



SVALBARD

Get up-close-and-personal with one of the Arctic's most varied polar landscapes – home to 3,000 polar bears.

GRIMSEY ISLAND

With a human-to-bird ratio of 1:10,000, Grimsey is perfect for puffin-spotting in summer.

BIJAGOS ARCHIPELAGO

A tropical paradise off Guinea-Bissau's coast with pristine beaches, lush mangroves and vibrant marine life.

SOUTH LOANGO NATIONAL PARK

This coastal national park protects the jewel-like Iguéla Lagoon as well as countless species of native wildlife.

CONKOUATI RESERVE

Of the three national parks in Congo, beautiful Conkouati is the newest and most biodiverse.

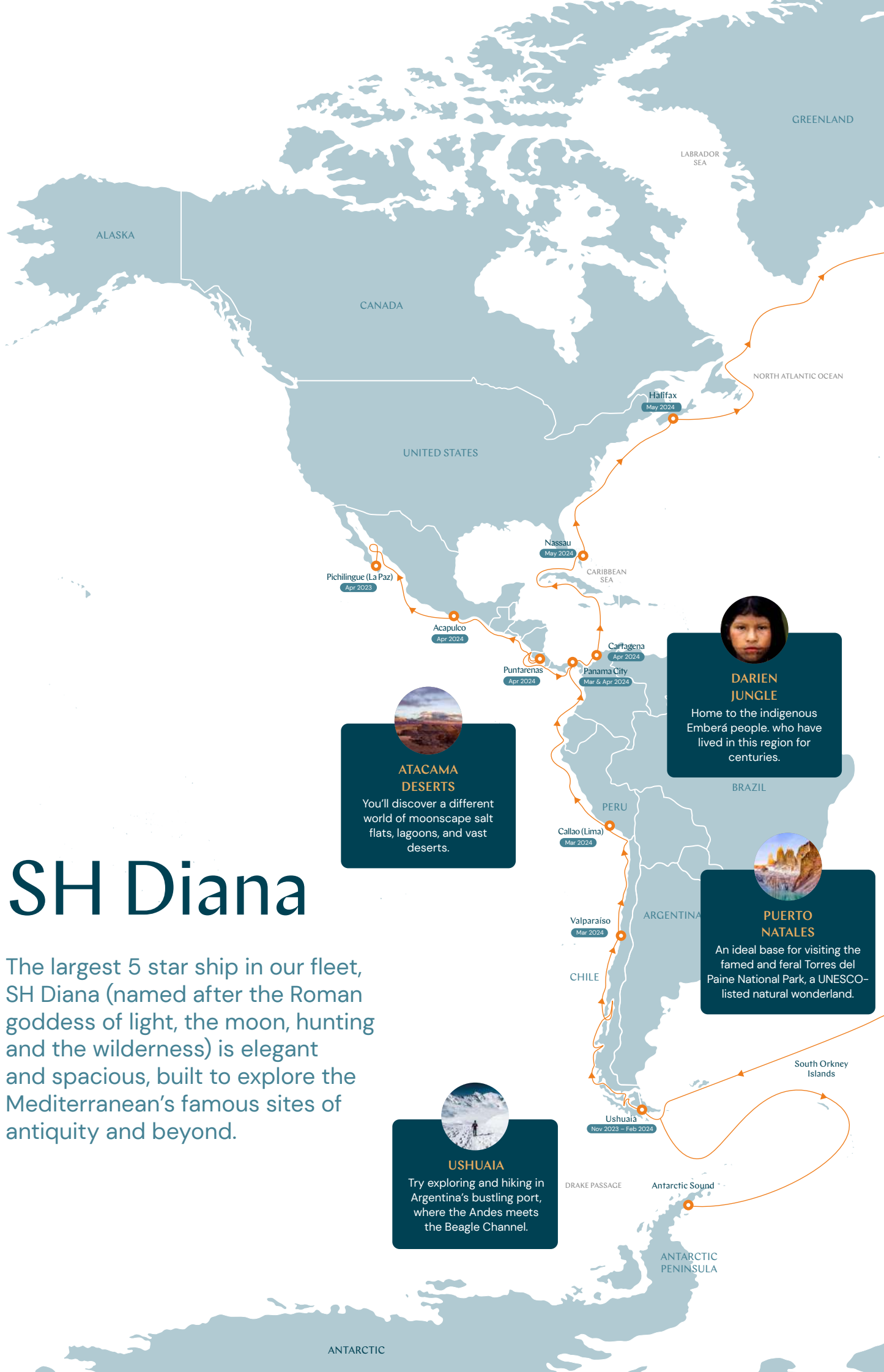
WALVIS BAY

Watch flocks of flamingos ruffle their feathers from relaxed waterside bars and restaurants.

For the most up to date itineraries please visit swanhellenic.com

SH Diana

The largest 5 star ship in our fleet, SH Diana (named after the Roman goddess of light, the moon, hunting and the wilderness) is elegant and spacious, built to explore the Mediterranean's famous sites of antiquity and beyond.



ATACAMA DESERTS

You'll discover a different world of moonscape salt flats, lagoons, and vast deserts.



DARIEN JUNGLE

Home to the indigenous Emberá people, who have lived in this region for centuries.



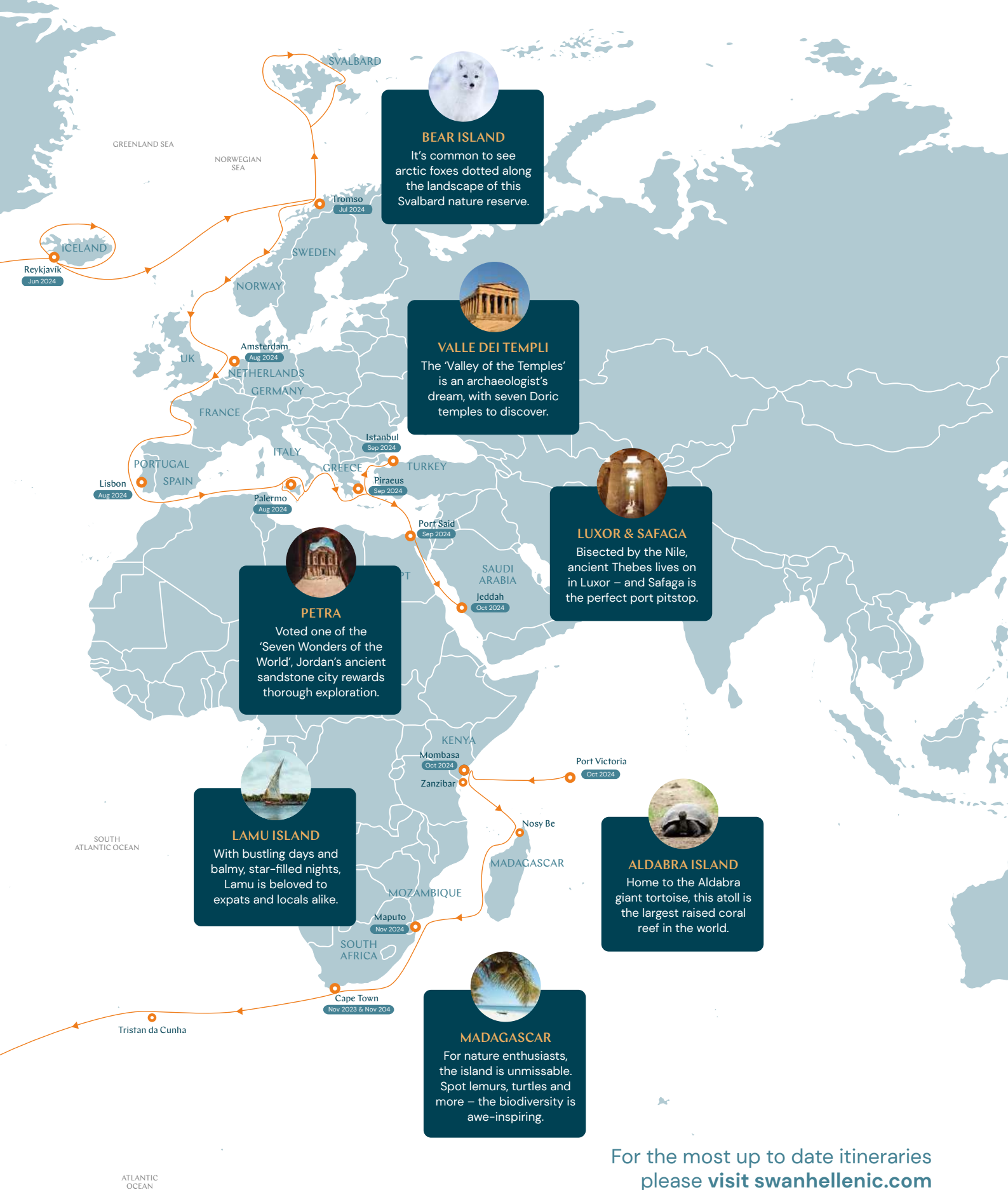
PUERTO NATALES

An ideal base for visiting the famed and feral Torres del Paine National Park, a UNESCO-listed natural wonderland.



USHUAIA

Try exploring and hiking in Argentina's bustling port, where the Andes meets the Beagle Channel.



BEAR ISLAND

It's common to see arctic foxes dotted along the landscape of this Svalbard nature reserve.



VALLE DEI TEMPLI

The 'Valley of the Temples' is an archaeologist's dream, with seven Doric temples to discover.



LUXOR & SAFAGA

Bisected by the Nile, ancient Thebes lives on in Luxor – and Safaga is the perfect port pitstop.



PETRA

Voted one of the 'Seven Wonders of the World', Jordan's ancient sandstone city rewards thorough exploration.



LAMU ISLAND

With bustling days and balmy, star-filled nights, Lamu is beloved to expats and locals alike.



ALDABRA ISLAND

Home to the Aldabra giant tortoise, this atoll is the largest raised coral reef in the world.



MADAGASCAR

For nature enthusiasts, the island is unmissable. Spot lemurs, turtles and more – the biodiversity is awe-inspiring.

For the most up to date itineraries please visit swanhellenic.com

Book your Antarctic expedition cruise

From icy blue glaciers and soaring mountain peaks, to mesmerising icebergs and sparkling, clear fjords, the incredible natural wonders of Antarctica have enchanted explorers for over 200 years.

The world's seventh continent is still as wild and inhospitable as it was hundreds of years ago, but the world-class technology of our new boutique ice-class ships mean this rarely visited corner of the world is now more accessible than ever.

Visit the largest desert on Earth and embrace the outstanding beauty and breathtaking wildlife of this never-to-be-forgotten destination.

Join us for an epic expedition cruise like no other – it's sure to be an adventure you'll never forget.

Cruise Calendar

 Itinerary	 From → To	 Ship	 Night	 Departure
Africa to America Antarctic Epic	Cape Town → Ushuaia	SH Diana	20	13-Nov-24
Long Arc to Antarctica	Buenos Aires → Ushuaia	SH Vega	17	18-Nov-24
Antarctic Peninsula Odyssey	Ushuaia → Ushuaia	SH Diana	10	03-Dec-24
Antarctic Peninsula Odyssey	Ushuaia → Ushuaia	SH Vega	10	05-Dec-24
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Diana	9	13-Dec-24
Antarctic Peninsula in Depth	Ushuaia → Ushuaia	SH Vega	13	15-Dec-24
In Shackleton's Footsteps	Ushuaia → Ushuaia	SH Diana	17	22-Dec-24
Weddell Sea Discovery	Ushuaia → Ushuaia	SH Vega	11	28-Dec-24
Weddell Sea Discovery	Ushuaia → Ushuaia	SH Diana	11	8-Jan-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	8-Jan-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	17-Jan-25
In Shackleton's Footsteps	Ushuaia → Ushuaia	SH Diana	17	19-Jan-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	26-Jan-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	4-Feb-25
Antarctic Peninsula Odyssey	Ushuaia → Ushuaia	SH Diana	10	5-Feb-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	13-Feb-25
Antarctic Peninsula in Depth	Ushuaia → Ushuaia	SH Diana	12	15-Feb-25
Antarctic Peninsula Discovery	Ushuaia → Ushuaia	SH Vega	9	22-Feb-25
South Atlantic Semi-Circumnavigation	Ushuaia → Cape Town	SH Diana	21	27-Feb-25
Antarctic Peninsula in Depth	Ushuaia → Ushuaia	SH Vega	12	3-Mar-25

Terms & Conditions

Please read these travel conditions carefully before booking your package tour, because you accept them as binding with your booking.

The following terms and conditions apply to all bookings and, where effectively agreed, govern the contractual relationship between you and Swan Hellenic Travel Ltd. (hereinafter referred to as "Swan Hellenic Travel") in addition to the legal provisions of EU Package Travel Directive respectively the national law implementation of named directive – as here i.e the Cyprus implementation as "The Package Travel and Linked Travel Arrangements Law Number 186(I) of 2017, or respectively the applicable transition of EU directive 2015/2302 into national law for your country, where the travel modules are offered. The travel conditions supplement and complete these. Before concluding a package tour contract, we must inform you about the details of your cruise package tour, which are substantial, as well as about your rights under EU Directive 2015/2302. You can find the information on your package tour in the general and specific service descriptions of our tours and these travel conditions. In addition to your rights under EU Directive 2015/2302, we have included the required form on our website, in your travel agency and in the booking systems in which our trips can be booked. In addition, the General Conditions of Carriage of Passengers and their Luggage by Sea of the Carrier/Shipping Company (conditions of carriage) and the Conditions of Carriage of the Operating Carrier for regular scheduled flights with international airlines apply to flight services. These conditions are available from your travel agent or on request from our call center.

We would like to point out that tour operator within the meaning of the applicable statute as transitional definition of the named EU directive – in the Cyprus "The Package Travel and Linked Travel Arrangements Law 186 (I) of 2017 is exclusively Swan Hellenic Travel Ltd., for all trips offered on the website.

The term "customer" is used below to refer to our contractual partner and the term "traveller" to refer to those persons who actually commence the journey.

We recommend every traveller to take out a travel cancellation insurance, travel interruption insurance and a travel health insurance policy with assumption of the return transport costs of repatriation.

PERSONAL REQUIREMENTS OF THE TRAVELLER

The customer assures that the travellers are fit to travel. Swan Hellenic Travel has the right to demand a medical certificate from the customer stating that the travellers are fit to travel. Persons under 18 years of age may only take part in a journey when accompanied by a person 18 years of age or older. Swan Hellenic Travel cannot guarantee the necessary medical care for children. Children under the age of 8 are not eligible for Swan Hellenic Cruises. Unfortunately, women who will enter the 24th week of pregnancy by the end of their booked cruise cannot take part in such a cruise.

1. REGISTRATION AND CONCLUSION OF THE TRAVEL CONTRACT

- 1.1 With the booking (travel registration) the customer bindingly offers Swan Hellenic Travel the conclusion of a travel contract and at the same time confirms to Swan Hellenic Travel the knowledge of the above mentioned pre-contractual information. Registration is possible in writing, by fax or electronically, in exceptional cases also by telephone. It is made by the applicant also for all participants listed in the registration. The basis of this offer is the travel advertisement with all information contained therein, in particular also with regard to offered flight services, as well as these travel conditions.
- 1.2 The package travel contract is concluded exclusively with the written travel confirmation or invoice by Swan Hellenic Travel. The electronic confirmation of receipt of the travel registration as well as a booking form signed at the travel agency, if applicable, do not constitute acceptance of the travel contract. If the travel confirmation is made immediately after pressing the button "Book Now" by the immediate display of the travel confirmation on the screen, the package travel contract is concluded with the display of this travel confirmation. Swan Hellenic Travel is not obliged in case of non-acceptance of the travel request to expressly declare non-acceptance and/or to justify non-acceptance to the customer.
- 1.3 The customer is responsible for all contractual obligations of fellow travellers for whom he makes the booking as for his own, provided that he has assumed this obligation by express and separate declaration.
- 1.4 If the content of the travel confirmation deviates from the content of the registration, Swan Hellenic Travel shall be bound to this new offer for 7 days. The travel contract is concluded on the basis of the new offer if the customer accepts the offer by express declaration, down payment, payment of the balance or commencement of travel within the specified period. According to the legal regulations for cruise package contracts concluded at a distance (e.g. via letters, telephone calls, e-mails, teledmedia or online services), there is no right of rescission, but only the legal right of withdrawal and cancellation. However, a right of cancellation exists if the contract for travel services has been concluded outside business premises, unless the negotiations on which the conclusion of the contract is based were based on a previous order by the consumer; in the latter case there is no right of rescission.

2. PAYMENT

- 2.1 Swan Hellenic Travel and travel agents may only demand or accept payments on the travel price before the end of the trip, if the security note/ bonding information has been handed over to the customer. After conclusion of the contract, a down payment of 15% of the cruise package price is due upon handing over of the security certificate. The remaining payment is due 60 days before the start of the trip, provided that the security note has been handed over. If the customer does not make the down payment and/or the balance payment in accordance with the agreed payment due dates, and if Swan Hellenic Travel is willing and able to properly provide the contractual services, has fulfilled the statutory information obligations and no legal or contractual right of retention exists on your part, Swan Hellenic Travel shall be entitled, in the event of non-performance of the down payment, to withdraw from the package cruise package contract after issuing a reminder setting a deadline and to charge you with the costs of withdrawal in accordance with section 4.2 sentences 2 to 4.4. If the agreed cruise package price has not been paid in full by the due date, Swan Hellenic Travel shall be entitled to terminate the package cruise package contract and to claim damages in the amount of the corresponding cancellation fees, provided that there was not already at that time a package cruise package deficiency justifying cancellation. Swan Hellenic Travel shall be entitled to claim damages for non-performance under the conditions of Cyprus Law or similar national law statutes. If you have booked your trip only 60 days before the start of the trip or later, full payment must be made immediately after receipt of the travel confirmation with security note/ bonding information. With the travel confirmation/ invoice you will receive a security note based on the local law requirements. Swan Hellenic Travel has taken out insolvency bonding according to ACTA Briefing for all cruise only bookings and for all Flight inclusive cruise packages to secure your customer deposits and full payments. The respective local security note securitizes a direct claim against the bonding organization in the event of insolvency of Swan Hellenic Travel and it's address is sent to you with the travel confirmation.

3. CHANGES IN PERFORMANCE

- 3.1 The offers and information on the scope of the contractual travel services on our website correspond to the status at the time of publication. The travel prices are based on the current rates of carriage and exchange rates applicable at the time of the travel advertisement. Until the customer's booking request has been transmitted, however, changes to the services/ the scope of services/ the ship route/ the arrival and departure modalities are possible for objectively justified reasons, which is why Swan Hellenic Travel expressly reserves this right. Swan Hellenic Travel will of course inform the customer of these changes prior to the conclusion of the contract or prior to the submission of its binding contractual offer.
- 3.2 Swan Hellenic Travel expressly reserves the right to deviations and changes of individual travel services from the contractually agreed content of the package travel contract, which become necessary after conclusion of the contract, as far as these changes are insignificant according to EU Package Travel Directive in the Cypriot transition or the respective national law statutes in your country where the travel modules are offered. In the case of cruises, changes to the itinerary are possible at any time, e.g. due to official regulations, special circumstances of shipping traffic, medical emergencies, or if a different itinerary becomes necessary in the interest of the safety of the passengers or for weather reasons or related to national or international

epidemic or pandemic rules. The captain responsible for the ship shall decide on such changes to the itinerary and/or travel and layover times that become necessary after conclusion of the contract.

- 3.3 Any warranty claims shall remain unaffected if the changed services are defective.
- 3.4 Swan Hellenic Travel is obliged to inform the customer of significant changes to the contract immediately after becoming aware of the reason for the change.
- 3.5 If Swan Hellenic Travel is only able to provide the booked trip due to a circumstance occurring after conclusion of the contract under significant change of one of the essential characteristics of the travel service, or only under deviation from a contractual agreement made separately between Swan Hellenic Travel and the customer, Swan Hellenic Travel shall be entitled to offer the customer a corresponding contractual change as new offer before commencement of the trip, or optionally also participation in another trip (substitute trip). In such a case, the customer shall have the right to withdraw from the booked trip without payment of compensation, to demand participation in a substitute trip or to accept the new offer to change the contract within 7 days of receipt of our notification of change with the new offer. Swan Hellenic Travel shall expressly inform the customer of this period in the notification of change. Therefore, the offered new contract shall be deemed accepted if the customer does not inform Swan Hellenic Travel within this set period that he wishes to withdraw from the cruise package contract free of charge or demands participation in a substitute cruise package offered. The new offered service shall replace the service originally owed under the contract. Any warranty claims remain unaffected if the new service is defective.

4. CANCELLATION BY THE CUSTOMER BEFORE COMMENCEMENT OF TRAVEL/ CANCELLATION COSTS

- 4.1 The customer can withdraw from the trip at any time before the start of the trip. Cancellation must be made to Swan Hellenic Travel at the address given below. If the trip was booked through a travel agency, the withdrawal can also be declared to this agency. The customer is recommended to declare the cancellation in writing. The date of receipt by Swan Hellenic Travel or the respective travel agency of the notice of withdrawal shall be decisive for the date of withdrawal.
- 4.2 If the customer withdraws before the start of the trip or does not commence the trip, Swan Hellenic Travel loses its claim to the travel price. Swan Hellenic Travel may instead demand reasonable compensation insofar as Swan Hellenic Travel is not responsible for the cancellation or insofar as extraordinary circumstances do not occur at the place of destination or its immediate vicinity which considerably impair the performance of the journey or the carriage of persons to the place of destination; circumstances are unavoidable if they are not subject to the control of Swan Hellenic Travel and their consequences could not have been avoided even if all reasonable precautions had been taken.
- 4.3 The amount of the compensation shall be determined by the travel price less the value of the expenses saved by Swan Hellenic Travel and less what Swan Hellenic Travel acquires through other use of the travel services, which shall be justified by Swan Hellenic Travel at the customer's request. Swan Hellenic Travel has determined the following compensation level schedule taking into account the period between the notice of withdrawal and the commencement of the journey as well as the expected savings of expenses and the expected acquisition through other use of the travel services. The compensation will be calculated as follows with the respective cancellation scale after the date of receipt of the notice of cancellation:

The following cancellation fees apply to all other trips, with the exception of Special Cruise Itineraries:

- A USD 300/ EUR 300/ GBP 300/ CAD 300.00/ AUD 300/ NZD 300 administrative fee is assessed for all cancellations up to 120 days before cruise departure.
- For cancellations 119-60 days prior to departure: 15% of the cruise package price;
- For cancellations 59-30 days prior to departure: 75% of the cruise package price;
- For cancellations 29 days prior to departure: 100% of the cruise package price

In the case of flight tickets for special price conditions which are booked in addition to the cruise arrangement, 100% of the net ticket price will be charged as cancellation fees in the event of cancellation or no show, taxes and fees on the flight ticket will be refunded.

- 4.4 In any case, the customer is at liberty to prove to Swan Hellenic Travel that Swan Hellenic Travel has incurred no damage at all or substantially less damage than the cancellation level demanded by it.
- 4.5 Swan Hellenic Travel reserves the right to demand a higher, concrete compensation instead of the aforementioned cancellation level if Swan Hellenic Travel proves that it has incurred significantly higher expenses than the applicable cancellation level. In this case, Swan Hellenic Travel shall be obliged to quantify and substantiate the claimed compensation taking into account the saved expenses and any other use of the travel services.
- 4.6 The statutory right of the customer to demand from Swan Hellenic Travel in accordance with EU Package Travel Directive in the Cyprus Transition or the respective national law statutes, in your country where the travel modules are offered that a third party takes over the rights and obligations arising from the package travel contract instead of him shall remain unaffected by the above conditions. Until the start of the trip, i.e. taking into account a reasonable period of time for organisational measures which must be reasonable for Swan Hellenic Travel, the customer may demand that a third party takes his place in the rights and obligations arising from the package travel contract. Swan Hellenic Travel may object to the entry of the third party if the third party does not meet the special travel requirements or if its participation is contrary to statutory regulations or official orders. If a third party enters into the contract, he and the customer shall be jointly and severally liable to Swan Hellenic Travel for the travel price and the additional costs incurred as a result of the entry of the third party, in particular for changing the flight tickets and

fees of the respective service providers.

We charge handling fees of €/GBP/USD 50.00 for the transfer of the contract to a substitute person (plus any fees charged by third parties – in particular airlines).

Declarations of withdrawal, rebooking and changes should be made in writing in the interest of the customer and for reasons of proof.

5. REBOOKING

- 5.1 If a customer wishes to rebook for another trip, he should ask Swan Hellenic Travel to clarify whether the request can be met. There is no legal right to rebooking. This does not apply if the rebooking is necessary because Swan Hellenic Travel has not provided the traveller with any, insufficient or incorrect pre-contractual information in accordance with EU Package Travel Directive in the Cyprus transition or the respective national law statutes, in your country where the travel modules are offered; in this case the rebooking is possible free of charge. Otherwise, rebooking is only possible if the rebooking takes place on a trip that begins within six months of the original departure date and is more expensive. Changes can only be made up to 61 days before departure and will only be permitted once. In contrast, changes that only relate to individual travel services (e.g. hotel or flight) as well as pure name corrections that do not represent a change of person are possible at any time before departure. When registering your trip, Swan Hellenic Travel must have your full name with all first names and surnames and the names of all registered travellers congruent with your valid passport. After Swan Hellenic Travel has confirmed the trip, name changes are only permitted for a handling fee of €/GBP/USD/AUD 50.00 per person. Name changes on scheduled flights are only possible in exceptional cases and on request; Swan Hellenic Travel charges a name change fee in line with the conditions of carriage of and requested by the single airlines per person after the issue of the ticket. Depending on the availability of the airfields, additional surcharges may apply. Pure name corrections in case of incorrect spelling are free of charge. The customer will be charged EUR/GBP/USD/AUD 100.00 for rebookings and changes as well as fees charged by third parties (airlines fees excluded – see above). The advertised conditions apply to rebookings and new bookings; discounts and special conditions for the trip to be rebooked cannot be transferred.
- 5.2 Irrespective of this, each customer is free to withdraw from the originally booked trip under the cancellation conditions under Item 4.3 and to book a new trip. This is mandatory for each rebooking request 60 days or later to departure date.

6. SERVICES NOT USED

If the traveller does not make use of individual travel services which have been duly offered to him for reasons attributable to him (e.g. early return or other compelling reasons), he shall not be entitled to pro rata reimbursement of the travel price. Swan Hellenic Travel will endeavour to have the saved expenses reimbursed by the service providers. This obligation shall not apply if the services concerned are completely insignificant or if reimbursement is contrary to statutory or official provisions.

7. TERMINATION FOR REASONS OF CONDUCT OR UNAVOIDABLE, EXTRAORDINARY CIRCUMSTANCES

Swan Hellenic Travel may terminate the Travel Contract without notice if the Traveller

- a) he has not notified any unfitness to travel known to him before the start of the journey;
- b) knowingly misstated his age;
- c) is, in the judgement of the master or the ship's doctor, incapable of travelling because of illness, infirmity or any other cause i.e. pandemic suspect;
- d) is dependent on company, but travels unaccompanied;
- e) the performance of a voyage, notwithstanding a warning from Swan Hellenic Travel or the ship's management, causes lasting disruption or behaves in a manner contrary to the contract to such an extent that the immediate cancellation of the contract is justified;
- f) booked with false personal or nationality details;
- g) does not appear at the start of the journey within the check-in periods provided, or does not comply with the necessary travel regulations or does not carry the necessary travel documents, so that there is a risk that other passengers may not leave the ship for shore leave.
- h) carries weapons, ammunition, explosive or flammable substances and the like,
- i) consumes or carries drugs or commits criminal offences while travelling. A justified termination also exists in the case of an attempt of the aforementioned actions h) and i).
- j) is on corresponding anti-terror lists of the EU or OFAC.

If Swan Hellenic Travel terminates the contract, Swan Hellenic Travel retains the right to the travel price; however, Swan Hellenic Travel must allow itself to be credited with the value of the saved expenses as well as those benefits which Swan Hellenic Travel obtains from another use of the service not used, including the amounts credited to Swan Hellenic Travel by the service providers.

If Swan Hellenic Travel is prevented from carrying out and fulfilling the cruise package contract prior to commencement of travel due to unavoidable, extraordinary circumstances, Swan Hellenic Travel may declare its withdrawal from the contract to the customer immediately after becoming aware of the reason for withdrawal. Swan Hellenic Travel will then refund the paid travel price within 14 days. Swan Hellenic Travel reserves the right to demand reasonable compensation for travel services rendered or to be rendered.

On board there is an on-board regulation which must be observed and observed by the customer without restriction. The captain is responsible for the ship, the passengers and the crew. Within the framework of the seamanly conduct of the ship, the guarantee of safety, as well as with regard to the observance of the ship rules, the captain has the sole decision-making authority and is thus entitled to expel customers from the ship without compensation.

8. WARRANTY / COOPERATION OBLIGATIONS OF THE TRAVELLER

8.1 Notification of defects;

If the trip is not carried out in accordance with the contract, the traveller can demand remedy. To the extent that Swan Hellenic Travel was unable to remedy the defect due to a culpable omission of the notice of defects, the Traveller may neither assert claims for a reduction of the purchase price pursuant to EU Package Travel Directive in the Cyprus transition or the respective national law statutes, in your country where the travel modules are offered, nor claims for damages pursuant to damage of tort definition or the respective national law statutes, in your country where the travel modules are offered. Insofar as the notice of defects is not recognisably futile or unreasonable for other reasons, the traveller can immediately notify the cruise package guide at the holiday destination of this or on board the vessel. If a cruise package guide is not available on site, the customer may notify Swan Hellenic Travel of any travel defects at its registered office. The customer will be informed about the availability of the cruise package guide or of Swan Hellenic Travel in the service description, at the latest, however, with the travel documents. The cruise package guide shall be instructed to remedy the situation as far as this is possible. However, he is not authorized to recognize claims of the traveller. The customer can demand a reduction of the travel price corresponding to the reduced performance (i.e. regarding the Cyprus transition or the respective national law statutes, in the country where the travel modules are offered) if, despite his request for remedy (see 8.1), travel services or substitute services accepted by him were not provided in accordance with the contract.

8.2 Deadline prior to termination;

If a customer wishes to terminate the travel contract in accordance with EU Package Travel Directive in the Cyprus transition or the respective national law statutes, in your country where the travel modules are offered, due to a significant deficiency in travel as described in EU Package Travel Directive in the Cyprus transition or the respective national law statutes, in the country where the travel modules are offered, insofar as it is substantial, he must first set Swan Hellenic Travel a reasonable deadline for remedial action. This only does not apply if remedy is refused by Swan Hellenic Travel or if immediate remedy is necessary. If the cruise package is then significantly impaired as a result of the non-contractual provision of services, the customer may terminate the package cruise package contract. If the contract is cancelled thereafter, the customer shall retain the right to repatriation if the contract included repatriation. Swan Hellenic Travel shall bear the additional costs of the return transport. Cases of unforeseeable, extraordinary circumstances which do not affect any travel services provided by Swan Hellenic Travel do not entitle the customer to withdraw from the package travel contract free of charge.

The customer's request for remedy may also be addressed directly to Swan Hellenic Travel: Swan Hellenic Travel Ltd. www.swanhellenic.com, Phone +49 (0)211 1386 6123, E-mail: support@SwanHellenic.com

Authorised recipient and representative: Swan Hellenic Travel Ltd. UK Branch: 60 Petty France, London, SW1H 9EU

Swan Hellenic Travel Ltd. German Branch: Koenigsallee 14, Dusseldorf, 40212

The customer must note that in the case of reports to his travel agent outside his opening hours, a direct transfer to Swan Hellenic Travel for the speedy processing of the remedy request is not guaranteed.

If Swan Hellenic Travel culpably violates obligations arising from the package travel contract, Swan Hellenic Travel shall be obliged to compensate the customer for the resulting damage (based on EU package Travel Directive in the Cyprus transition or the respective national law statutes, in the country where the travel modules are offered). If the journey is thwarted or considerably impaired as a result, the customer may, if he has demanded unsuccessful remedy (see 8.1), also demand reasonable compensation in money for the useless holiday time spent. 8.3 Loss of baggage, damage to baggage and delay of baggage, Swan Hellenic Travel strongly recommends that damage or delays in delivery during air travel be reported immediately to the responsible airline at the airport by means of a Property Irregularity Report (P.I.R.). Airlines usually refuse refunds if the damage report has not been completed. In case of damage to luggage, the damage report must be submitted within seven days and in case of delay within 21 days of delivery. Otherwise, the loss, damage or misrouting of baggage must be reported to the cruise package guide or the local representative of Swan Hellenic Travel. Damage to or loss of luggage during embarkation or disembarkation must be reported immediately. The customer is obliged to notify Swan Hellenic Travel or its agents in writing. If cabin baggage is visibly damaged, the customer must notify Swan Hellenic Travel of the damage immediately, at the latest, however, at the time of disembarkation. In the case of other, externally recognizably damaged luggage, which has been transported by the on-board personnel or stored for the customer, the customer must report the damage as soon as it is handed back to him. If the damage is not externally visible, the report must be made no later than 15 days after disembarkation, handover or the time at which handover was scheduled. The carriage, stowage and handling of the passenger's own luggage on board shall always be at the passenger's own risk. Cabin luggage damage is limited to a maximum liability amount of 2,250 units of account (unit of account is the special drawing right of the International Monetary Fund). The amount shall be converted into Euro/GBP/USD/AUD according to the value of the Euro/GBP/USD/AUD in relation to the Special Drawing Right, per customer and per trip, insofar as damage was neither intentionally nor grossly negligently caused by Swan Hellenic Travel. The limitation of liability shall also apply insofar as Swan Hellenic Travel is responsible for any damage incurred by the customer solely due to the fault of a service provider. In the event of loss of or damage to mobility equipment or other special equipment used by a passenger with reduced mobility, Swan Hellenic Travel shall reimburse the replacement value of the equipment concerned or, if applicable, the repair costs. (i.e. implementation of the EU Regulation 392/2009 or the respective national law statutes, in your country where the travel modules are offered).

9. LIMITATION OF LIABILITY

9.1 The contractual liability of Swan Hellenic Travel for damages that do not result from injury to life, body or health (including liability for injury before, - in addition to, - or after contractual obligations) is limited to three times the cruise package price, in so far as damage to the customer is caused neither intentionally nor by gross negligence or in so far as Swan Hellenic Travel is responsible for any damage incurred by the customer solely due to the fault of a service provider. Any further claims based on international agreements shall remain unaffected by this limitation of liability.

For all claims for damages against Swan Hellenic Travel based on tort, which are not based on intent or gross negligence, the liability for property damage is limited to three times the travel price. These maximum liability sums apply per customer and trip.

Any further claims based on international agreements shall remain unaffected by this limitation of liability.

9.2 If Swan Hellenic Travel is appointed as a contractual shipowner, liability shall be governed by the special international conventions or statutory provisions based on such conventions. Carriage by sea is subject to the liability provisions of the Athens Convention 1974 and the Protocol thereto 2002 as well as the IMO Reservation and the IMO Guidelines for the Implementation of the Athens Convention, which have been implemented in the European Community by Directive 392/2009 for the Carriage of Passengers by Sea. The exact limits of liability can be found here. The provisions of this paragraph shall not apply only if the provisions referred to in point 9.1 lead to a lesser claim on Swan Hellenic Travel. In this context, Swan Hellenic Travel draws attention to the following points in connection with the liability provisions for sea transport:

The liability of Swan Hellenic Travel for the loss of and damage to luggage, mobility aids and other special medical equipment used by customers and/or their fellow passengers with reduced mobility is excluded if the customer and/or fellow passenger does not notify Swan Hellenic Travel of the damage at the latest at the time of disembarkation or at the latest 15 days after disembarkation in the case of damage which is not recognisable. A written notification is not required if both parties have already jointly determined the damage within the period.

c) Swan Hellenic Travel is not liable for damage to or loss of personal equipment or valuables (e.g. money, important documents, precious stones, jewellery, works of art, dentures, photo and film cameras, smartphones, notebooks and tablet PCs including accessories, etc.) due to theft, other loss or other extreme influences, which are not attributable to intentional or grossly negligent conduct on the part of Swan Hellenic Travel, unless they were deposited for safekeeping during transport, e.g. in the reception safe.

9.3 Swan Hellenic Travel is expressly not liable for service disruptions, personal injury and material damage in connection with services which are merely brokered as third-party services (e.g. excursions, sports events, visits to the theatre, exhibitions, transport services to and from the advertised place of departure and destination), all third-party services are clearly and identifiably marked as such and are therefore not part of the travel service to be provided by Swan Hellenic Travel within the scope of the travel contract.

9.4 Swan Hellenic Travel has compiled an extensive shore excursion programme for the customer which in some illustrated cases is offered exclusively by carefully selected local organisers of the respective destination (port). Swan Hellenic Travel is only responsible for arranging these shore excursions, which are not organised, monitored or controlled by Swan Hellenic Travel. The shore excursion programme is provided by local tour operators who work independently of Swan Hellenic Travel. Organizers of shore excursions plan these in accordance with the lay times of the ship. Swan Hellenic Travel carries out the mediation of such external services as a pure service for the customer, but Swan Hellenic Travel is liable for errors in the mediation.

9.5 Air carriage owed as part of a cruise package is subject to the liability provisions of the Montreal Convention of 1999, as amended by Regulation (EC) No 779/2002.

9.6 Swan Hellenic Travel recommends that customers take out travel accident and luggage insurance in their own interest.

10. LIMITATION PERIOD - INFORMATION ON CONSUMER DISPUTE SETTLEMENT

10.1 All contractual claims of the customer shall become statute-barred after two years. The claims for damages under maritime law due to death, damage to body or luggage become statute-barred after two years. Claims arising from tort shall become statute-barred within three years unless they also arise under the provisions of the Cyprus Commercial Code on maritime liability.

10.2 The limitation period begins on the day on which the trip should end according to the contract. If the last day of the period falls on a Sunday, a public holiday recognised by the state at the place of declaration or a Saturday, the next working day shall take the place of such a day.

10.3 If negotiations between the customer and Swan Hellenic Travel concerning the claim or the circumstances justifying the claim are pending, the statute of limitations shall be suspended until the customer or Swan Hellenic Travel refuses to continue the negotiations. The limitation period shall commence at the earliest three months after the end of the suspension.

10.4 Swan Hellenic Travel operates a modern, fast and fair complaints management system. This is attainable for its customers under support@SwanHellenic.com. Swan Hellenic Travel does not take part in a consumer dispute settlement. If a consumer dispute resolution would become obligatory for Swan Hellenic Travel after printing of these trading conditions, Swan Hellenic Travel informs the consumers about it in suitable form. Swan Hellenic Travel refers to the European Online Dispute Resolution Platform for all contracts concluded in electronic legal transactions.

11. OBLIGATIONS TO PROVIDE INFORMATION ON THE IDENTITY OF THE CARRIER UNDERTAKING PERFORMING THE CONTRACT

The EU regulation on informing passengers of the identity of the operating airline obliges Swan Hellenic Travel to inform the customer of the identity of the operating airline of all air transport services to be provided within the scope of the booked journey at the time of booking. If the operating airline has not yet been determined at the time of booking, Swan Hellenic Travel is obliged to inform the customer of the airline or airlines that will probably operate the flight. As soon as Swan Hellenic Travel knows which airline will operate the flight, Swan Hellenic Travel will inform the customer. If the airline named to the customer as the operating airline changes, Swan Hellenic Travel will inform the customer of the change. Swan Hellenic Travel will immediately take all reasonable steps to ensure that the customer is informed of the change as soon as possible. The list of airlines banned from EU operations is available on the following website: http://ec.europa.eu/transport/modes/air/safety/air-ban/index_de.htm

12. PASSPORT, VISA AND HEALTH REQUIREMENTS

- 12.1 The customer shall be informed about the entry regulations in the cruise brochure, in the travel advertisement, or in the internet presence, in the online travel advertisements and in the "FAQ" in the travel catalogue or online, prior to the conclusion of the contract. He must observe the necessity of carrying valid identity documents, in particular a valid machine-readable passport (ePassport) and its period of validity. As a general rule, every passenger must carry a valid passport on the respective trip, which must be valid for at least 6 months after the end of the trip. On all journeys which exclusively call at ports in the EU as well as in Norway and Iceland, Schengen area citizens only require an identity card which is valid for at least 6 months after the end of the journey. All children require a children's passport for all trips to ports in the EU, Norway and Iceland up to the age of 14, otherwise a machine-readable passport (ePassport) which is valid for at least 6 months after the end of the trip. The entry of the child in the passport of a parent or guardian is no longer sufficient.
- 12.2 Swan Hellenic Travel offers the trips in this travel catalogue or the corresponding website in all European EEA countries and worldwide, Swan Hellenic Travel will therefore inform its local customers about the provisions of passport, visa and health regulations for the respective travel countries of the cruise or trip prior to conclusion of the contract and about any changes to such provisions prior to commencement of the trip. This information can also be arranged by the mediating travel agency due to its own legal obligation (i.e. based on the Cyprus transition or the respective national law statutes, in the country where the travel modules are offered) and should be documented by this. Swan Hellenic Travel provides further information via its website and in the booking systems by accessing suitable databases.
- 12.3 The customer himself is responsible for retrieving the further information suitable for him until departure, obtaining and carrying the travel documents required by the authorities, any necessary vaccinations and compliance with customs and foreign exchange regulations. This is also valid for travel ban and special authorities request regarding pandemic suspect or sudden border closure for traveller from distinctive countries with a high pandemic risk level. Any disadvantages resulting from non-compliance with these regulations, e.g. the payment of withdrawal costs or official fines, shall be borne by the customer. This shall not apply if Swan Hellenic Travel or the travel agent has failed to provide adequate or incorrect information.
- 12.4 Swan Hellenic Travel shall not be liable for the timely issue and receipt of necessary visas by the respective diplomatic representation if the customer has commissioned Swan Hellenic Travel with the procurement, unless Swan Hellenic Travel has culpably breached its own obligations.

13. DATA PROTECTION / RIGHT TO OBJECT TO ADVERTISING

The personal data provided by the customer to Swan Hellenic Travel will be electronically processed, stored and used to the extent necessary for the execution of the contract, for the processing of the trip, for customer support or for the fulfilment of statutory provisions. In addition, if the customer has agreed to this, the data will be used for market research purposes and to send current information and offers. Swan Hellenic Travel processes the booking order on the basis of the GDPR, taking into account the applicable data protection regulations. The customer has the right to object to this further use of data at any time or to revoke the consent given for the aforementioned purposes at any time. For this purpose, the customer shall contact Swan Hellenic Travel, data protection officer, address Cyprus, by e-mail to dpo@SwanHellenic.com or by post to Swan Hellenic Travel. The customer can find more details in the Swan Hellenic Travel DATA PROTECTION DECLARATION.

14. CHOICE OF LAW / PLACE OF JURISDICTION / GENERAL CLAUSE

- 14.1 Unless otherwise stipulated for the benefit of the customer in regulations or international conventions which are mandatory for the travel contract, the entire contractual and legal relationship between Swan Hellenic Travel and the customer shall be governed exclusively by Cyprus law.
- 14.2 Complaints against Swan Hellenic Travel shall be brought before the competent local and factual courts for the registered office of Swan Hellenic Travel Ltd. – Cyprus, unless mandatory statutory provisions or international agreements stipulate otherwise.
- 14.3 The place of jurisdiction for actions brought by Swan Hellenic Travel against customers or contractual partners of the travel contract who are merchants, legal entities under public or private law or persons who have their place of residence or habitual abode abroad, or whose place of residence or habitual abode is unknown at the time the action is brought, shall be the registered office of Swan Hellenic Travel in Nicosia – Cyprus.
- 14.4 The invalidity of individual provisions of the travel contract and/or these travel conditions shall not result in the invalidity of the entire travel contract or the entire travel conditions.

TOUR OPERATOR:

Tour Operator: Swan Hellenic Travel Ltd.: Themistokli Dervi 20, Flat/Office 301, 1066 Nicosia, Cyprus www.SwanHellenic.com

Authorised recipient and representative:

Swan Hellenic Travel Ltd. UK Branch: 60 Petty France, London, SW1H 9EU support@SwanHellenic.com

Swan Hellenic Travel Ltd. German Branch: Koenigallee 14, Dusseldorf, 40212 support@SwanHellenic.com

Insolvency bonding:

For cruise packages ACTA: 24 Stasikratous Street, 1065 Nicosia, Cyprus

The main rights of customers/travellers under Directive (EU) 2015/2302 are set out below:

Form for informing the traveller of a cruise package in accordance with EU Package Travel Directive

The combination of travel services offered to you is a cruise package within the meaning of Directive (EU) 2015/2302.

You can therefore take advantage of all the EU rights that apply to package travel. Swan Hellenic Travel Ltd. is fully responsible for the proper execution of the entire package.

In addition, Swan Hellenic Travel Cruises Ltd. has the statutory security to repay your payments and, if the transport is included in the package, to secure your return transport in the event of its insolvency.

Main rights under Directive (EU) 2015/2302:

- Passengers will receive all essential information about the package prior to the conclusion of the package travel contract.
- At least one contractor is always liable for the proper provision of all travel services included in the contract.
- Travellers receive an emergency telephone number or contact details of a contact point where they can contact the tour operator or travel agency.
- Travellers may transfer the package to another person within a reasonable time and possibly at additional cost.
- The price of the package may only be increased if certain costs (e.g. fuel prices) increase and if this is expressly provided for in the contract, and in any event no later than 20 days before the package commences. If the price increase exceeds 8% of the package price, the traveller may withdraw from the contract. If a tour operator reserves the right to a price increase, the traveller has the right to a price reduction if the corresponding costs are reduced.
- Travellers may withdraw from the contract without paying a cancellation fee and will receive full reimbursement of all payments if any of the essential elements of the package other than the price is substantially changed. If the operator responsible for the package cancels the package before its commencement, travellers shall be entitled to reimbursement and, in certain circumstances, compensation.
- In exceptional circumstances, travellers may withdraw from the contract before the package starts without paying a cancellation fee, for example if there are serious safety problems at destination which are likely to affect the package.
- In addition, travellers may withdraw from the contract at any time before the start of the package against payment of a reasonable and justifiable cancellation fee.
- If after the start of the cruise package essential components of the cruise package cannot be carried out as agreed, the traveller shall be offered appropriate other precautions at no additional cost. The traveller can withdraw from the contract without paying a cancellation fee (in the Federal Republic of Germany this right is called "termination") if services are not provided in accordance with the contract and this has considerable effects on the provision of the contractual cruise package services and the tour operator fails to remedy the situation.
- The traveller is entitled to a price reduction and/or compensation if the travel services are not provided or not provided properly.
- The tour operator will assist the traveller if he is in difficulties. In the event of the insolvency of the tour operator or, in some Member States, of the travel agent, payments will be refunded. If the insolvency of the tour operator or, if relevant, of the travel agent occurs after the package has commenced and the carriage forms part of the package, the return of the passengers shall be guaranteed. Swan Hellenic Travel Ltd. has concluded insolvency bonding with ACTA: 24 Stasikratous Street, 11065 Nicosia, Cyprus

Thanks for embracing
our travel philosophy



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